

SERVICE AGREEMENT

Between: Bovidae Investments (Pty) Ltd T/A Nashua Western Cape, hereinafter referred to as 'Nashua'

And: Municipality Bergrivier, hereinafter referred to as 'The Customer'

1. NASHUA agrees to:

- a. Maintain the equipment in an efficient operating condition in accordance with the applicable service charges. Unless stipulated otherwise in this agreement, the charges include service, parts and labour, but exclude paper, toner, master units, oil, maintenance kits and other related consumables. Nashua shall not be liable for any loss, including consequential loss, arising from the malfunction or failure of the equipment to function or from any other cause whatsoever.
- b. Train two persons as "principal operators" on the use of the equipment. Nashua has the right to charge for further training in accordance with Nashua's current pricing schedules.

2. The Customer agrees to:

- a. Use only paper approved by Nashua and use only consumables supplied by Nashua.
- b. Pay Nashua as set out in the Schedule of Charges below. These charges may vary from time to time in accordance with Nashua's current pricing schedules.
- c. Pay Nashua within 30 days of invoice date, failing which Nashua may summarily and without notice suspend or cancel supply of service and consumables until all outstanding amounts due to Nashua are paid.
- d. Provide access at any time during normal working hours to any authorised Nashua representative for any of the purposes of this agreement. Normal working hours are 8am to 4:30pm, Monday to Friday, excluding public holidays.
- e. Pay Nashua for services required outside normal working hours which may, at Nashua's sole discretion, be charged to the Customer in accordance with Nashua's current pricing schedules.
- f. Pay Nashua for any repairs or service required by the Customer due to misuse or negligence on the part of the Customer or its employees or persons who have access to the equipment.
- g. Where applicable supply Nashua (in a manner determined by Nashua from time to time) with a meter reading for each piece of equipment every month and/or when required for the purposes of this agreement.
- h. Comprehensively insure the equipment at its own cost against all risk including acts of God, power surges and lightning, and maintain such insurance policy for the duration of this contract.
- i. Keep the goods in its custody and under its control at the business premises/address where machine initially installed and shall notify Nashua of the removal thereof to other premises.
- j. Pay Nashua for the relocation of equipment in accordance with Nashua's current pricing schedules. Only Nashua personnel may relocate equipment.

3. Duration of Agreement

- a. This agreement shall commence on installation of the equipment and shall be for an initial period of 36 months and thereafter for an indefinite period subject to the right of the Customer or Nashua to terminate the agreement upon not less than 90 days written notice.
- b. Should the agreement be terminated before the completion of the initial period, then Nashua may, at its discretion, require the Customer to pay the Monthly Service Charge multiplied by the number of unexpired months.

4. Included Consumables (if applicable)

- a. Where toner or other consumables are included in the service charge, Nashua will supply the consumable in accordance with the manufacturers yield specifications as indicated on the attached specification sheet. Excess toner usage or additional consumables will be for the Customer's account in accordance with Nashua's current pricing schedules. The Customer will be required to supply an official purchase order.
- b. The Customer agrees that the empty cartridge shall remain the property of Nashua, and Nashua reserves the right to collect empty cartridges at its discretion.
- c. Consumables may be collected or delivery can be arranged. A fee will be levied for each delivery.

5. Software

- a. Software (operational and application software) related problems are not covered by this agreement and are subject to labour and travel charges for the Customer's account, in accordance with Nashua's current pricing schedules.
- b. Licensed Software packages in use must be available on site.
- c. Nashua will not be held responsible for any changes to the Customer's software application and platform.
- d. It is the Customer's responsibility to maintain proper backups at all times. Should the system fail, Nashua will not be held responsible for any lost data or recovery. Nashua cannot be held responsible for any losses, consequential or other, in the event of data loss due to backup program failure.

COPYING		SCANNING	
Copying process	Twin laser beam scanning & electro photographic printing	Scan speed	Maximum 43 originals per minute (A4, SEF) 29 originals per minute
Copy speed	16/20 copies per minute	Resolution	600 dpi
Resolution	600 dpi	Original size	A5 - A3
Multiple copy	Up to 99	Bundled drivers	Network, TWAIN
Warm-up time	Less than 15 seconds	Scan to e-mail	TCP/IP, SMTP or POP3 before SMTP
First output speed	Less than 6.5 seconds	Destination addresses	Maximum 100 per job
Zoom	50 - 200% (in 1% steps)	Stored destination addresses	Maximum 150
Memory	Standard: 16 MB	Address book	Via LDAP, operation panel, Web Image Monitor or SmartDeviceMonitor™
Paper input capacity	Standard: MP1600: 1 x 250-sheet paper tray; 100-sheet multi-bypass tray; MP2000: 2 x 250-sheet paper trays; 100-sheet multi-bypass tray Maximum: MP1600: 1350 sheets; MP2000: 1600 sheets	Scan to folder	Via SMB, FTP or NCP protocol
Paper output capacity	Standard: 250 sheets (internal tray)	Destination	Maximum 50 folders per job
Paper size	Standard tray(s): A5 - A3 Bypass tray: A6 - A3 Duplex tray (MP2000): A5 - A3	SmartDeviceMonitor™, Web SmartDeviceMonitor™ 2, Web Image Monitor, DeskTopBinder™ Lite 1	
Paper weight	Standard tray(s): 60 - 90 g/m² Bypass tray: 52 - 162 g/m² Duplex tray (MP2000): 64 - 90 g/m²	Circuit	PSTN, PBX
Dimensions (W x D x H)	MP1600: 550 x 568 x 420 mm MP2000: 587 x 568 x 558 mm	Compatibility	ITU-T (CCITT) G3, T.37, T.38
Weight	MP1600: Less than 35 kg MP2000: Less than 47 kg	Modem speed	Maximum 33.6 Kbps
Power source	220 - 240 V; 50/60 Hz	Resolution	200 x 100/200/400 dpi
Power consumption	Operation: 1.28 kW	Compression method	MH, MR, MMR, JBIG
Energy saver mode	45 W	Scanning speed	1 second (200 x 200 dpi, A4, SEF)
Duty cycle	10000 prints per month	Memory	Standard: 4 MB
Print speed	16/20 prints per minute	Memory backup	Yes
Printer language	Standard	Platen cover; 30-sheet Auto Document Feeder (MP1600); 50-sheet Auto Reverse Document Feeder (MP2000); 100-sheet one-bin tray (MP2000); 1 x 500-sheet paper tray; 2 x 500-sheet paper trays; Accessibility handle option (for standard and optional paper trays); Cabinets (large, medium, small)	
Resolution	PCL5e, PCL6, RPCS™, 600 x 600 dpi	TONER	
Option	Adobe® PostScript® 3™: 600 x 600 dpi	RECOMMENDED YIELD/COPIES	
Interface	Standard: Ethernet 10 base-T/100 base-TX; USB 2.0; Optional: Wireless LAN (802.11b); Bi-directional IEEE 1284; Bluetooth	COPIES BEFORE INCLUSIVE TONER UNIT WILL BE SUPPLIED	
Memory	Standard: 384 MB	T1230D	9000
Network protocol	TCP/IP, IPX/SPX, AppleTalk		7650
Supported environments	Windows® 98/Me/NT4.0/2000/XP/Vista/Server 2003; Novell® NetWare® 3.12/3.24.1/4.11/5.0/5.1/6/6.5; UNIX Sun® Solaris 2.6/7/8/9/10; HP-UX 10.x/11.x/11v2; SCO OpenServer 5.0.6/5.0.7; RedHat® Linux 6.x/7.x/8.x/9.x/ Enterprise; IBM® AIX v4.3/5L v5.1/5.2/5.3; Macintosh OS 8.8 or later (OS X Classic); Macintosh X v 18.1 or later (native mode); IBM System i5™ HPT; SAP® R/3®; NDPS Gateway/AS/400® using OS/400 Host Print Transform		

**This specification sheet describes the capabilities of the machine as a base model.
More functionality and peripherals can be added as per the client's requirements.**

Name: André Pereira
(Please print)

Signature: [Signature]

Date: 05.06.2009

6. Equipment covered by this agreement

Model	MP 1600 FRA
Serial Number	L6887160597
Installation Date	17-6-09
Opening Reading	11
Full Address at Place of Installation	Biblioteek (Monte Bertha) Jacaranda Street, Porterville

7. Schedule of charges (All charges exclude VAT)

Monthly Service Charge: — including — copies

Monthly Duty Cycle: Black: 10000 Colour: NA

	Toner included in Service Charges? Y/N	Cost Per Image Within Duty Cycle	Cost Per Image Exceeding Duty Cycle
Black	Y	R0-058	R0-10
Colour	N		
Scanned Images	Not Applicable		

AP
Y/W

	Rate per hour
Software and network support per hour	R360.00
Helpdesk support	R250.00
RDS support (per incident)	R250.00

8. Meter Reading Contact Person (Email address mandatory)

Name	Gail vld Ventel
Telephone Number	022 - 9312100
Email address	

Signed on behalf of NASHUA WESTERN CAPE

Signed on behalf of the CUSTOMER

Signature: *H. Woodman*

Signature: *A. Pereira*

Name: H. WOODMAN

Name: André Pereira

Capacity: CONTRACTS MANAGER

Capacity: Snr. Rekenmeester

Date: 22/6/2009

Date: 05.06.2009

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Copying process		Twin laser beam scanning & electro photographic printing	
Copy speed	16/20 copies per minute		
Resolution	600 dpi		
Multiple copy	Up to 99		
Warm-up time	Less than 15 seconds		
First output speed	Less than 6.5 seconds		
Zoom	50 - 200% (in 1% steps)		
Memory	Standard: 16 MB		
Paper input capacity	Standard: MP1600: 1 x 250-sheet paper tray; 100-sheet multi-bypass tray; MP2000: 2 x 250-sheet paper trays; 100-sheet multi-bypass tray Maximum: MP1600: 1350 sheets; MP2000: 1600 sheets		
Paper output capacity	Standard: 250 sheets (internal tray)		
Paper size	Standard tray(s): A5 - A3 Bypass tray: A6 - A3 Duplex tray (MP2000): A5 - A3		
Paper weight	Standard tray(s): 60 - 90 g/m ² Bypass tray: 52 - 162 g/m ² Duplex tray (MP2000): 64 - 90 g/m ²		
Dimensions (W x D x H)	MP1600: 550 x 568 x 420 mm MP2000: 587 x 568 x 558 mm		
Weight	MP1600: Less than 35 kg MP2000: Less than 47 kg		
Power source	220 - 240 V; 50/60 Hz		
Power consumption	Operation: 1.28 kW		
Energy saver mode	45 W		
Duty cycle	10000 prints per month		
Print speed	16/20 prints per minute		
Printer language	Standard		
Resolution	PCL5e, PCL6, RPCS™, 600 x 600 dpi		
Option	Adobe® PostScript® 3™: 600 x 600 dpi		
Interface	Standard: Ethernet 10 base-T/100 base-TX; USB 2.0; Optional: Wireless LAN (802.11b); Bi-directional IEEE 1284; Bluetooth		
Memory	Standard: 384 MB		
Network protocol	TCP/IP, IPX/SPX, AppleTalk		
Supported environments	Windows® 98/Me/NT4.0/2000/XP/Vista/Server 2003; Novell® NetWare® 3.12/3.24.1/4.11/5.0/5.1/5/5.5; UNIX Sun® Solaris 2.6/7/8/9/10; HP-UX 10.x/11.x/11v2; SCO OpenServer 5.0.6/5.0.7; RedHat® Linux 6.x/7.x/8.x/9.x/ Enterprise; IBM® AIX v4.3/5L v5.1/5.2/5.3; Macintosh OS 8.6 or later (OS X Classic); Macintosh X v 10.1 or later (native mode); IBM System i5™ HPT; SAP® R/3®; NDPS Gateway; AS/400® using OS/400 Host Print Transform		
Scan speed	Maximum 43 originals per minute (A4, SEF) 29 originals per minute		
Resolution	600 dpi		
Original size	A5 - A3		
Bundled drivers	Network, TWAIN		
Scan to e-mail	TCP/IP, SMTP or POP3 before SMTP		
Destination addresses	Maximum 100 per job		
Stored destination addresses	Maximum 150		
Address book	Via LDAP, operation panel, Web Image Monitor or SmartDeviceMonitor™		
Scan to folder	Via SMB, FTP or NCP protocol		
Destination	Maximum 50 folders per job		
SmartDeviceMonitor™, Web SmartDeviceMonitor™ 2, Web Image Monitor, DeskTopBinder™ Lite 1			
Circuit	PSTN, PBX		
Compatibility	ITU-T (CCITT) G3, T.37, T.38		
Modem speed	Maximum 33.6 Kbps		
Resolution	200 x 100/200/400 dpi		
Compression method	MH, MR, MMR, JBIG		
Scanning speed	1 second (200 x 200 dpi, A4, SEF)		
Memory	Standard: 4 MB		
Memory backup	Yes		
Platen cover; 30-sheet Auto Document Feeder (MP1600); 50-sheet Auto Reverse Document Feeder (MP2000); 100-sheet one-bin tray (MP2000); 1 x 500-sheet paper tray; 2 x 500-sheet paper trays; Accessibility handle option (for standard and optional paper trays); Cabinets (large, medium, small)			
TONER	RECOMMENDED YIELD/COPIES	COPIES BEFORE INCLUSIVE TONER UNIT WILL BE SUPPLIED	
T1230D	9000	7650	

This specification sheet describes the capabilities of the machine as a base model. More functionality and peripherals can be added as per the client's requirements.

Name: André Pereira
(Please print)

Signature: [Signature]

Date: 05.06.2009

6. Equipment covered by this agreement

Model	MP1600 FRA
Serial Number	L6877160081
Installation Date	12-6-09
Opening Reading	1067
Full Address at Place of installation	Noordhoek Biblioteek, Noordhoeklaan Veldrif

7. Schedule of charges (All charges exclude VAT)

Monthly Service Charge: - including - copies

Monthly Duty Cycle: Black: 10 000 Colour: NA

	Toner Included in Service Charges? Y/N	Cost Per Image Within Duty Cycle	Cost Per Image Exceeding Duty Cycle
Black	Y	X0-058	R0-058 10.
Colour	N	N	1
Scanned Images	Not Applicable		

	Rate per hour
Software and network support per hour	R360.00
Helpdesk support	R250.00
RDS support (per incident)	R250.00

8. Meter Reading Contact Person (Email address mandatory)

Name	Adri Cloete
Telephone Number	022-7831112
Email address	

Signed on behalf of NASHUA WESTERN CAPE

Signature: *H. Woodman*

Name: H. WOODMAN

Capacity: CONTRACTS MANAGER

Date: 22/6/2009

Signed on behalf of the CUSTOMER

Signature: *André Pereira*

Name: André Pereira

Capacity: Snr. Rekenmeester

Date: 05.06.2009

HP
ym
HP
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NASHUA

SAVING YOU TIME SAVING YOU MONEY PUTTING YOU FIRST

RICOH

Copying process	Twin laser beam scanning & electro photographic printing	
Copy speed	16/20 copies per minute	
Resolution	600 dpi	
Multiple copy	Up to 99	
Warm-up time	Less than 15 seconds	
First output speed	Less than 6.5 seconds	
Zoom	50 - 200% (in 1% steps)	
Memory	Standard: 16 MB	
Paper input capacity	Standard: MP1600: 1 x 250-sheet paper tray; 100-sheet multi-bypass tray; MP2000: 2 x 250-sheet paper trays; 100-sheet multi-bypass tray Maximum: MP1600: 1350 sheets; MP2000: 1600 sheets	
Paper output capacity	Standard: 250 sheets (internal tray)	
Paper size	Standard tray(s): A5 - A3 Bypass tray: A6 - A3 Duplex tray (MP2000): A5 - A3	
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Power source	220 - 240 V; 50/60 Hz	
Power consumption	Operation: 1.28 kW	
Energy saver mode	45 W	
Duty cycle	10000 prints per month	
Print speed	16/20 prints per minute	
Printer language	Standard	
Resolution	PCL5e, PCL6, RPCS™, 600 x 600 dpi	
Option	Adobe® PostScript® 3™: 600 x 600 dpi	
Interface	Standard: Ethernet 10 base-T/100 base-TX; USB 2.0; Optional: Wireless LAN (802.11b); Bi-directional IEEE 1284; Bluetooth	
Memory	Standard: 384 MB	
Network protocol	TCP/IP, IPX/SPX, AppleTalk	
Supported environments	Windows® 98/Me/NT4.0/2000/XP/Vista/Server 2003; Novell® NetWare® 3.12/3.24.1/4.1/5.0/5.1/6/6.5; UNIX Sun® Solaris 2.6/7/8/9/10; HP-UX 10.x/11.x/11i/2; SCO OpenServer 5.0.6/5.0.7; RedHat® Linux 6.x/7.x/8.x/9.x Enterprise; IBM® AIX v4.3/5L v5.1/5.2/5.3; Macintosh OS 8.6 or later (OS X Classic); Macintosh X v 10.1 or later (native mode); IBM System i5™ HPT; SAP® R/3®; NDPS Gateway/AS400® using OS/400 Host Print Transform	
Scan speed	Maximum 43 originals per minute (A4, SEF) 29 originals per minute	
Resolution	600 dpi	
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Destination addresses	Maximum 100 per job	
Stored destination addresses	Maximum 150	
Address book	Via LDAP, operation panel, Web Image Monitor or SmartDeviceMonitor™	
Scan to folder	Via SMB, FTP or NCP protocol	
Destination	Maximum 50 folders per job	
SmartDeviceMonitor™, Web SmartDeviceMonitor™ 2, Web Image Monitor, DeskTopBinder™ Lite 1		
Circuit	PSTN, PBX	
Compatibility	ITU-T (CCITT) G3, T.37, T.38	
Modem speed	Maximum 33.6 Kbps	
Resolution	200 x 100/200/400 dpi	
Compression method	MH, MR, MMR, JBIG	
Scanning speed	1 second (200 x 200 dpi, A4, SEF)	
Memory	Standard: 4 MB	
Memory backup	Yes	
Platen cover; 30-sheet Auto Document Feeder (MP1600); 50-sheet Auto Reverse Document Feeder (MP2000); 100-sheet one-bin tray (MP2000); 1 x 500-sheet paper tray; 2 x 500-sheet paper trays; Accessibility handle option (for standard and optional paper trays); Cabinets (large, medium, small)		
TONER	RECOMMENDED YIELD/COPIES	COPIES BEFORE INCLUSIVE TONER/UNIT WILL BE SUPPLIED
T1230D	9000	7650

This specification sheet describes the capabilities of the machine as a base model. More functionality and peripherals can be added as per the client's requirements.

Name: André Pereira
(Please print)

Signature [Signature]

Date 05.06.2009

6. Equipment covered by this agreement

Model	MP1600 FRA
Serial Number	L6887161267
Installation Date	15-6-09
Opening Reading	2
Full Address at Place of Installation	Openbare Biblioteek Kerkstraat 13, Piketberg

7. Schedule of charges (All charges exclude VAT)

Monthly Service Charge: _____ including _____ copies

Monthly Duty Cycle: Black: 10 000 Colour: _____

	Toner included in Service Charges? Y/N	Cost Per Image Within Duty Cycle	Cost Per Image Exceeding Duty Cycle
Black	Y	R0-058	R0-10
Colour	N		
Scanned images	Not Applicable		

	Rate per hour
Software and network support per hour	R360.00
Helpdesk support	R250.00
RDS support (per incident)	R250.00

8. Meter Reading Contact Person (Email address mandatory)

Name	Gerna Croeser
Telephone Number	022-9131126
Email address	piketbib@bergmun.org.za

Signed on behalf of NASHUA WESTERN CAPE

Signed on behalf of the CUSTOMER

Signature: *H. Woodman*
 Name: H. WOODMAN
 Capacity: CONTRACTS MANAGER
 Date: 22/6/2009

Signature: *André Pereira*
 Name: André Pereira
 Capacity: Snr. Rekenmesster
 Date: 05.06.2009

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- h. Comprehensively insure the equipment at its own cost against all risk including acts of God, power surges and lightning, and maintain such insurance policy for the duration of this contract.
- i. Keep the goods in its custody and under its control at the business premises/address where machine initially installed and shall notify Nashua of the removal thereof to other premises.
- j. Pay Nashua for the relocation of equipment in accordance with Nashua's current pricing schedules. Only Nashua personnel may relocate equipment.

3. Duration of Agreement

- a. This agreement shall commence on installation of the equipment and shall be for an initial period of 36 months and thereafter for an indefinite period subject to the right of the Customer or Nashua to terminate the agreement upon not less than 90 days written notice.
- b. Should the agreement be terminated before the completion of the initial period, then Nashua may, at its discretion, require the Customer to pay the Monthly Service Charge multiplied by the number of unexpired months.

4. Included Consumables (if applicable)

- a. Where toner or other consumables are included in the service charge, Nashua will supply the consumable in accordance with the manufacturers yield specifications as indicated on the attached specification sheet. Excess toner usage or additional consumables will be for the Customer's account in accordance with Nashua's current pricing schedules. The Customer will be required to supply an official purchase order.
- b. The Customer agrees that the empty cartridge shall remain the property of Nashua, and Nashua reserves the right to collect empty cartridges at its discretion.
- c. Consumables may be collected or delivery can be arranged. A fee will be levied for each delivery.

5. Software

- a. Software (operational and application software) related problems are not covered by this agreement and are subject to labour and travel charges for the Customer's account, in accordance with Nashua's current pricing schedules.
- b. Licensed Software packages in use must be available on site.
- c. Nashua will not be held responsible for any changes to the Customer's software application and platform.
- d. It is the Customer's responsibility to maintain proper backups at all times. Should the system fail, Nashua will not be held responsible for any lost data or recovery. Nashua cannot be held responsible for any losses, consequential or other, in the event of data loss due to backup program failure.

Handwritten initials and signatures:
JW
AP
[Signature]

COPIER		SCANNER							
Copying process	Twin laser beam scanning & electro photographic printing	Scan speed	Maximum 43 originals per minute (A4, SEF) 29 originals per minute						
Copy speed	16/20 copies per minute	Resolution	600 dpi						
Resolution	600 dpi	Original size	A5 - A3						
Multiple copy	Up to 99	Bundled drivers	Network, TWAIN						
Warm-up time	Less than 15 seconds	Scan to e-mail	TCP/IP, SMTP or POP3 before SMTP						
First output speed	Less than 6.5 seconds	Destination addresses	Maximum 100 per job						
Zoom	50 - 200% (in 1% steps)	Stored destination addresses	Maximum 150						
Memory	Standard: 16 MB	Address book	Via LDAP, operation panel, Web Image Monitor or SmartDeviceMonitor™						
Paper input capacity	Standard: MP1600: 1 x 250-sheet paper tray; 100-sheet multi-bypass tray; MP2000: 2 x 250-sheet paper trays; 100-sheet multi-bypass tray Maximum: MP1600: 1350 sheets; MP2000: 1600 sheets	Scan to folder	Via SMB, FTP or NCP protocol						
Paper output capacity	Standard: 250 sheets (internal tray)	Destination	Maximum 50 folders per job						
Paper size	Standard tray(s): A5 - A3 Bypass tray: A6 - A3 Duplex tray (MP2000): A5 - A3	SmartDeviceMonitor™, Web SmartDeviceMonitor™ 2, Web Image Monitor, DeskTopBinder™ Lite 1							
Paper weight	Standard tray(s): 60 - 90 g/m ² Bypass tray: 52 - 162 g/m ² Duplex tray (MP2000): 64 - 90 g/m ²	Circuit	PSTN, PBX						
Dimensions (W x D x H)	MP1600: 550 x 568 x 420 mm MP2000: 587 x 568 x 558 mm	Compatibility	ITU-T (CCITT) G3, T.37, T.38						
Weight	MP1600: Less than 35 kg MP2000: Less than 47 kg	Modem speed	Maximum 33.6 Kbps						
Power source	220 - 240 V; 50/60 Hz	Resolution	200 x 100/200/400 dpi						
Power consumption	Operation: 1.28 kW	Compression method	MH, MR, MMR, JBIG						
Energy saver mode	45 W	Scanning speed	1 second (200 x 200 dpi, A4, SEF)						
Duty cycle	10000 prints per month	Memory	Standard: 4 MB						
Print speed	16/20 prints per minute	Memory backup	Yes						
Printer language	Standard	Platen cover; 30-sheet Auto Document Feeder (MP1600); 50-sheet Auto Reverse Document Feeder (MP2000); 100-sheet one-bin tray (MP2000); 1 x 500-sheet paper tray; 2 x 500-sheet paper trays; Accessibility handle option (for standard and optional paper trays); Cabinets (large, medium, small)							
Resolution	PCL5e, PCL6, RPCS™, 688 x 600 dpi	<table border="1"> <thead> <tr> <th>TONER</th> <th>RECOMMENDED YIELD/COPIES</th> <th>COPIES BEFORE INCLUSIVE TONER/UNIT WILL BE SUPPLIED</th> </tr> </thead> <tbody> <tr> <td>T1230D</td> <td>9000</td> <td>7650</td> </tr> </tbody> </table>		TONER	RECOMMENDED YIELD/COPIES	COPIES BEFORE INCLUSIVE TONER/UNIT WILL BE SUPPLIED	T1230D	9000	7650
TONER	RECOMMENDED YIELD/COPIES	COPIES BEFORE INCLUSIVE TONER/UNIT WILL BE SUPPLIED							
T1230D	9000	7650							
Option	Adobe® PostScript® 3™: 600 x 600 dpi								
Interface	Standard: Ethernet 10 base-T/100 base-TX; USB 2.0; Optional: Wireless LAN (802.11b); Bi-directional IEEE 1284; Bluetooth								
Memory	Standard: 384 MB								
Network protocol	TCP/IP, IPX/SPX, AppleTalk								
Supported environments	Windows® 98/Me/NT4.0/2000/XP/Vista/Server 2003; Novell® NetWare® 3.12/3.2/4.1/4.11/5.0/5.1/6/6.5; UNIX Sun® Solaris 2.6/7/8/9/10; HP-UX 10.x/11.x/11w2; SCO OpenServer 5.0.6/5.0.7; RedHat® Linux 6.x/7.x/8.x/9.x/ Enterprise; IBM® AIX v4.3/5L v5.1/5.2/5.3; Macintosh OS 8.6 or later (OS X Classic); Macintosh X v 10.1 or later (native mode); IBM System i5™ HPT; SAP® R/3®; NDPS Gateway/AS/400® using OS/400 Host Print Transform								

**This specification sheet describes the capabilities of the machine as a base model.
More functionality and peripherals can be added as per the client's requirements.**

Name: Andre Pereira Signature: [Signature] Date: 5-6-2009
(Please print)

6. Equipment covered by this agreement

Model	MP1600FRA
Serial Number	L6887161311
Installation Date	12-6-2009
Opening Reading	11
Full Address at Place of Installation	Openbare Bibliotheek Voortrekkerstraat Velddrif

7. Schedule of charges (All charges exclude VAT)

Monthly Service Charge: _____ including _____ copies

Monthly Duty Cycle: Black: 10 000 Colour: NA

	Toner included in Service Charges? Y/N	Cost Per image Within Duty Cycle	Cost Per image Exceeding Duty Cycle
Black	Y	R0-058	R0-10
Colour	N		
Scanned Images	Not Applicable		

Handwritten initials/signature

	Rate per hour
Software and network support per hour	R360.00
Helpdesk support	R250.00
RDS support (per incident)	R250.00

8. Meter Reading Contact Person (Email address mandatory)

Name	Orlean Claasen
Telephone Number	022-783112
Email address	

Signed on behalf of NASHUA WESTERN CAPE

Signed on behalf of the CUSTOMER

Signature: *H. Woodman*
 Name: H. WOODMAN
 Capacity: CONTRACTS MANAGER
 Date: 22/6/2009

Signature: *André Pereira*
 Name: André Pereira
 Capacity: Snr. Rekenmeester
 Date: 05.06.2009

SERVICE AGREEMENT

Between: Bovidae Investments (Pty) Ltd T/A Nashua Western Cape, hereinafter referred to as 'Nashua'

And: Municipality Bergrivier, hereinafter referred to as 'The Customer'

1. NASHUA agrees to:

- a. Maintain the equipment in an efficient operating condition in accordance with the applicable service charges. Unless stipulated otherwise in this agreement, the charges include service, parts and labour, but exclude paper, toner, master units, oil, maintenance kits and other related consumables. Nashua shall not be liable for any loss, including consequential loss, arising from the malfunction or failure of the equipment to function or from any other cause whatsoever.
- b. Train two persons as "principal operators" on the use of the equipment. Nashua has the right to charge for further training in accordance with Nashua's current pricing schedules.

2. The Customer agrees to:

- a. Use only paper approved by Nashua and use only consumables supplied by Nashua.
- b. Pay Nashua as set out in the Schedule of Charges below. These charges may vary from time to time in accordance with Nashua's current pricing schedules.
- c. Pay Nashua within 30 days of Invoice date, failing which Nashua may summarily and without notice suspend or cancel supply of service and consumables until all outstanding amounts due to Nashua are paid.
- d. Provide access at any time during normal working hours to any authorised Nashua representative for any of the purposes of this agreement. Normal working hours are 8am to 4:30pm, Monday to Friday, excluding public holidays.
- e. Pay Nashua for services required outside normal working hours which may, at Nashua's sole discretion, be charged to the Customer in accordance with Nashua's current pricing schedules.
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- g. Where applicable supply Nashua (in a manner determined by Nashua from time to time) with a meter reading for each piece of equipment every month and/or when required for the purposes of this agreement.
- h. Comprehensively insure the equipment at its own cost against all risk including acts of God, power surges and lightning, and maintain such insurance policy for the duration of this contract.
- i. Keep the goods in its custody and under its control at the business premises/address where machine initially installed and shall notify Nashua of the removal thereof to other premises.
- j. Pay Nashua for the relocation of equipment in accordance with Nashua's current pricing schedules. Only Nashua personnel may relocate equipment.

3. Duration of Agreement

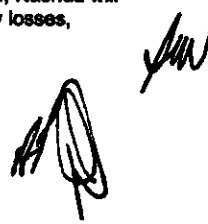
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COPIER		OPTIONAL		
Copying process	Twin laser beam scanning & electro photographic printing	Scan speed	Maximum 43 originals per minute (A4, SEF) 29 originals per minute	
Copy speed	16/20 copies per minute	Resolution	600 dpi	
Resolution	600 dpi	Original size	A5 - A3	
Multiple copy	Up to 99	Bundled drivers	Network, TWAIN	
Warm-up time	Less than 15 seconds	Scan to e-mail	TCP/IP, SMTP or POP3 before SMTP	
First output speed	Less than 6.5 seconds	Destination addresses	Maximum 100 per job	
Zoom	50 - 200% (in 1% steps)	Stored destination addresses	Maximum 150	
Memory	Standard: 16 MB	Address book	Via LDAP, operation panel, Web Image Monitor or SmartDeviceMonitor™	
Paper input capacity	Standard: MP1600: 1 x 250-sheet paper tray; 100-sheet multi-bypass tray; MP2000: 2 x 250-sheet paper trays; 100-sheet multi-bypass tray Maximum: MP1600: 1350 sheets; MP2000: 1600 sheets	Scan to folder	Via SMB, FTP or NCP protocol	
Paper output capacity	Standard: 250 sheets (interim tray)	Destination	Maximum 50 folders per job	
Paper size	Standard tray(s): A5 - A3 Bypass tray: A6 - A3 Duplex tray (MP2000): A5 - A3	SmartDeviceMonitor™, Web SmartDeviceMonitor™ 2, Web Image Monitor, DeskTopBinder™ Lite 1		
Paper weight	Standard tray(s): 60 - 90 g/m² Bypass tray: 52 - 162 g/m² Duplex tray (MP2000): 64 - 90 g/m²	Circuit	PSTN, PBX	
Dimensions (W x D x H)	MP1600: 550 x 568 x 420 mm MP2000: 587 x 568 x 558 mm	Compatibility	ITU-T (CCITT) G3, T.37, T.38	
Weight	MP1600: Less than 35 kg MP2000: Less than 47 kg	Modem speed	Maximum 33.6 Kbps	
Power source	220 - 240 V; 50/60 Hz	Resolution	200 x 100/200/400 dpi	
Power consumption	Operation: 1.28 kW	Compression method	MH, MR, MMR, JBIG	
Energy saver mode	45 W	Scanning speed	1 second (200 x 200 dpi, A4, SEF)	
Duty cycle	10000 prints per month	Memory	Standard: 4 MB	
Print speed	16/20 prints per minute	Memory backup	Yes	
Printer language	Standard	Platen cover; 30-sheet Auto Document Feeder (MP1600); 50-sheet Auto Reverse Document Feeder (MP2000); 100-sheet one-bin tray (MP2000); 1 x 500-sheet paper tray; 2 x 500-sheet paper trays; Accessibility handle option (for standard and optional paper trays); Cabinets (large, medium, small)		
Resolution	PCL5e, PCL6, RPCS™, 600 x 600 dpi			
Option	Adobe® PostScript® 3™: 600 x 600 dpi			
Interface	Standard: Ethernet 10 base-T/100 base-TX; USB 2.0; Optional: Wireless LAN (802.11b); Bi-directional IEEE 1284; Bluetooth			
Memory	Standard: 384 MB			
Network protocol	TCP/IP, IPX/SPX, AppleTalk			
Supported environments	Windows® 98/Me/NT4.0/2000/XP/Vista/Server 2003; Novell® NetWare® 3.12/3.2/4.1/4.11/5.0/5.1/6/6.5; UNIX Sun® Solaris 2.6/7/8/9/10; HP-UX 10.x/11.x/11k/2; SCO OpenServer 5.0.6/5.0.7; RedHat® Linux 6.x/7.x/8.x/9.x/ Enterprise; IBM® AIX v4.3/5L v5.1/5.2/5.3; Macintosh OS 8.6 or later (OS X Classic); Macintosh X v 10.1 or later (native mode); IBM System i® HPT; SAP® R/3®; NDPS Gateway; AS/400® using OS/400 Host Print Transform			
		TONER	RECOMMENDED YIELD/COPIES	COPIES BEFORE INCLUSIVE TONER/UNIT WILL BE SUPPLIED
		T1230D	9000	7650

This specification sheet describes the capabilities of the machine as a base model. More functionality and peripherals can be added as per the client's requirements.

Name: André Pereira
(Please print)

Signature: [Signature]

Date: 05.06.2009

6. Equipment covered by this agreement

Model	MP1600 FRA
Serial Number	L6887160342
Installation Date	15-06-09
Opening Reading	22
Full Address at Place of Installation	Administrasie 13 Kerkstraat Piketberg

7. Schedule of charges (All charges exclude VAT)

Monthly Service Charge: _____ including _____ copies

Monthly Duty Cycle: Black: 10 000 Colour: _____

	Toner Included in Service Charges? Y/N	Cost Per Image Within Duty Cycle	Cost Per Image Exceeding Duty Cycle
Black	Y	R0-058	R0-10
Colour			
Scanned Images	Not Applicable		

Handwritten initials/signature

	Rate per hour
Software and network support per hour	R360.00
Helpdesk support	R250.00
RDS support (per incident)	R250.00

8. Meter Reading Contact Person (Email address mandatory)

Name	Wessel Rheeder
Telephone Number	022-913 1126
Email address	

Signed on behalf of NASHUA WESTERN CAPE

Signed on behalf of the CUSTOMER

Signature: *H. Woodman*

Signature: *André Pereira*

Name: H. WOODMAN

Name: André Pereira

Capacity: CONTRACTS MANAGER

Capacity: Snr. Rekenmeester

Date: 22/6/2009

Date: 05.06.2009

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1. **NASHUA agrees to:**
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 - b. Train two persons as "principal operators" on the use of the equipment. Nashua has the right to charge for further training in accordance with Nashua's current pricing schedules.
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Copying process		Twin laser beam scanning & electro photographic printing	
Copy speed	16/20 copies per minute		
Resolution	600 dpi		
Multiple copy	Up to 99		
Warm-up time	Less than 15 seconds		
First output speed	Less than 6.5 seconds		
Zoom	50 - 200% (in 1% steps)		
Memory	Standard: 16 MB		
Paper input capacity	Standard: MP1600: 1 x 250-sheet paper tray; 100-sheet multi-bypass tray; MP2000: 2 x 250-sheet paper trays; 100-sheet multi-bypass tray Maximum: MP1600: 1350 sheets; MP2000: 1600 sheets		
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Paper size	Standard tray(s): A5 - A3 Bypass tray: A6 - A3 Duplex tray (MP2000): A5 - A3		
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Power consumption	Operation: 1.28 kW		
Energy saver mode	45 W		
Duty cycle	10000 prints per month		
SmartDeviceMonitor™, Web SmartDeviceMonitor™ 2, Web Image Monitor, DeskTopBinder™ Lite 1			
Scan speed	Maximum 43 originals per minute (A4, SEF) 29 originals per minute		
Resolution	600 dpi		
Original size	A5 - A3		
Bundled drivers	Network, TWAIN		
Scan to e-mail	TCP/IP, SMTP or POP3 before SMTP		
Destination addresses	Maximum 100 per job		
Stored destination addresses	Maximum 150		
Address book	Via LDAP, operation panel, Web Image Monitor or SmartDeviceMonitor™		
Scan to folder	Via SMB, FTP or NCP protocol		
Destination	Maximum 50 folders per job		
Circuit	PSTN, PBX		
Compatibility	ITU-T (CCITT) G3, T.37, T.39		
Modem speed	Maximum 33.6 Kbps		
Resolution	200 x 100/200/400 dpi		
Compression method	MH, MR, MMR, JBIG		
Scanning speed	1 second (200 x 200 dpi, A4, SEF)		
Memory	Standard: 4 MB		
Memory backup	Yes		
Platen cover; 30-sheet Auto Document Feeder (MP1600); 50-sheet Auto Reverse Document Feeder (MP2000); 100-sheet one-bin tray (MP2000); 1 x 500-sheet paper tray; 2 x 500-sheet paper trays; Accessibility handle option (for standard and optional paper trays); Cabinets (large, medium, small)			
TONER	RECOMMENDED YIELD/COPIES	COPIES BEFORE INCLUSIVE TONER UNIT WILL BE SUPPLIED	
T1230D	9000	7650	
Supported environments			
Windows® 98/Me/NT4.0/2000/XP/Vista/Server 2003; Novell® NetWare® 3.12/3.24.1/4.11/5.0/5.1/6/6.5; UNIX Sun® Solaris 2.6/7/8/9/10; HP-UX 10.x/11.x/11v2; SCO OpenServer 5.0.6/5.0.7; RedHat® Linux 6.x/7.x/8.x/9.x Enterprise; IBM® AIX v4.3/5L v5.1/5.2/5.3; Macintosh OS 8.6 or later (OS X Classic); Macintosh X v 10.1 or later (native mode); IBM System i5™ HPT; SAP® R/3®; NDPS Gateway; AS/400® using OS/400 Host Print Transform			

This specification sheet describes the capabilities of the machine as a base model. More functionality and peripherals can be added as per the client's requirements.

Name: André Pereira Signature: [Signature] Date: 05.06.2009
 (Please print)

6. Equipment covered by this agreement

Model	MP 3350 CSPFR
Serial Number	M6394000839
Installation Date	
Opening Reading	
Full Address at Place of Installation	35 Kerk Straat Piketberg

7. Schedule of charges (All charges exclude VAT)

Monthly Service Charge: n/a including _____ copies

Monthly Duty Cycle: Black: 20 000 Colour: _____

	Toner included in Service Charges? Y/N	Cost Per Image Within Duty Cycle	Cost Per Image Exceeding Duty Cycle
Black	Y	R0-05	R0-10
Colour			
Scanned Images	Not Applicable		

	Rate per hour
Software and network support per hour	R360.00
Helpdesk support	R250.00
RDS support (per incident)	R250.00

8. Meter Reading Contact Person (Email address mandatory)

Name	Albie Basson
Telephone Number	022-9133328
Email address	

Signed on behalf of NASHUA WESTERN CAPE

Signed on behalf of the CUSTOMER

Signature: *H. Woodman*
 Name: H. WOODMAN
 Capacity: CONTRACTS MANAGER
 Date: 22/6/2009

Signature: *A. Pereira*
 Name: André Pereira
 Capacity: Snr. Rekenmeester
 Date: 05.06.2009

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- a. Where toner or other consumables are included in the service charge, Nashua will supply the consumable in accordance with the manufacturers yield specifications as indicated on the attached specification sheet. Excess toner usage or additional consumables will be for the Customers account in accordance with Nashua's current pricing schedules. The Customer will be required to supply an official purchase order.
- b. The Customer agrees that the empty cartridge shall remain the property of Nashua, and Nashua reserves the right to collect empty cartridges at its discretion.
- c. Consumables may be collected or delivery can be arranged. A fee will be levied for each delivery.

5. Software

- a. Software (operational and application software) related problems are not covered by this agreement and are subject to labour and travel charges for the Customer's account, in accordance with Nashua's current pricing schedules.
- b. Licensed Software packages in use must be available on site.
- c. Nashua will not be held responsible for any changes to the Customer's software application and platform.
- d. It is the Customer's responsibility to maintain proper backups at all times. Should the system fail, Nashua will not be held responsible for any lost data or recovery. Nashua cannot be held responsible for any losses, consequential or other, in the event of data loss due to backup program failure.

Am *DHP*

6. Equipment covered by this agreement

Model	MP 1600 FRA
Serial Number	L6887160340
Installation Date	17-6-09
Opening Reading	8
Full Address at Place of Installation	Munisipale Kantoor, Hoofstraat Eendekuil

7. Schedule of charges (All charges exclude VAT)

Monthly Service Charge: — including — copies

Monthly Duty Cycle: Black: 10 000 Colour: —

	Toner Included in Service Charges? Y/N	Cost Per Image Within Duty Cycle	Cost Per Image Exceeding Duty Cycle
Black	Y	R0-058	R0-10
Colour	N		
Scanned Images	Not Applicable		

Handwritten initials: AP

	Rate per hour
Software and network support per hour	R360.00
Helpdesk support	R250.00
RDS support (per incident)	R250.00

8. Meter Reading Contact Person (Email address mandatory)

Name	Divan Karools
Telephone Number	022-9421780
Email address	

Signed on behalf of NASHUA WESTERN CAPE

Signed on behalf of the CUSTOMER

Signature: *H. Woodman*

Signature: *Andre Pereira*

Name: H. WOODMAN

Name: Andre Pereira

Capacity: CONTRACTS MANAGER

Capacity: Snr. Rekenmeester

Date: 22/6/2009

Date: 05.06.2009

SERVICE AGREEMENT

Between: Bovidae Investments (Pty) Ltd T/A Nashua Western Cape, hereinafter referred to as 'Nashua'

And: Municipality Bergrivier, hereinafter referred to as 'The Customer'

1. **NASHUA agrees to:**
 - a. Maintain the equipment in an efficient operating condition in accordance with the applicable service charges. Unless stipulated otherwise in this agreement, the charges include service, parts and labour, but exclude paper, toner, master units, oil, maintenance kits and other related consumables. Nashua shall not be liable for any loss, including consequential loss, arising from the malfunction or failure of the equipment to function or from any other cause whatsoever.
 - b. Train two persons as "principal operators" on the use of the equipment. Nashua has the right to charge for further training in accordance with Nashua's current pricing schedules.
2. **The Customer agrees to:**
 - a. Use only paper approved by Nashua and use only consumables supplied by Nashua.
 - b. Pay Nashua as set out in the Schedule of Charges below. These charges may vary from time to time in accordance with Nashua's current pricing schedules.
 - c. Pay Nashua within 30 days of invoice date, failing which Nashua may summarily and without notice suspend or cancel supply of service and consumables until all outstanding amounts due to Nashua are paid.
 - d. Provide access at any time during normal working hours to any authorised Nashua representative for any of the purposes of this agreement. Normal working hours are 8am to 4:30pm, Monday to Friday, excluding public holidays.
 - e. Pay Nashua for services required outside normal working hours which may, at Nashua's sole discretion, be charged to the Customer in accordance with Nashua's current pricing schedules.
 - f. Pay Nashua for any repairs or service required by the Customer due to misuse or negligence on the part of the Customer or its employees or persons who have access to the equipment.
 - g. Where applicable supply Nashua (in a manner determined by Nashua from time to time) with a meter reading for each piece of equipment every month and/or when required for the purposes of this agreement.
 - h. Comprehensively insure the equipment at its own cost against all risk including acts of God; power surges and lightning, and maintain such insurance policy for the duration of this contract.
 - i. Keep the goods in its custody and under its control at the business premises/address where machine initially installed and shall notify Nashua of the removal thereof to other premises.
 - j. Pay Nashua for the relocation of equipment in accordance with Nashua's current pricing schedules. Only Nashua personnel may relocate equipment.
3. **Duration of Agreement**
 - a. This agreement shall commence on installation of the equipment and shall be for an initial period of 36 months and thereafter for an indefinite period subject to the right of the Customer or Nashua to terminate the agreement upon not less than 90 days written notice.
 - b. Should the agreement be terminated before the completion of the initial period, then Nashua may, at its discretion, require the Customer to pay the Monthly Service Charge multiplied by the number of unexpired months.
4. **Included Consumables (if applicable)**
 - a. Where toner or other consumables are included in the service charge, Nashua will supply the consumable in accordance with the manufacturers yield specifications as indicated on the attached specification sheet. Excess toner usage or additional consumables will be for the Customer's account in accordance with Nashua's current pricing schedules. The Customer will be required to supply an official purchase order.
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 - d. It is the Customer's responsibility to maintain proper backups at all times. Should the system fail, Nashua will not be held responsible for any lost data or recovery. Nashua cannot be held responsible for any losses, consequential or other, in the event of data loss due to backup program failure.



NASHUA

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RICOH

COPIER		SCANNER		
Copying process	Twin laser beam scanning & electro photographic printing	Scan speed	Maximum 43 originals per minute (A4, SEF) 29 originals per minute	
Copy speed	16/20 copies per minute	Resolution	600 dpi	
Resolution	600 dpi	Original size	A5 - A3	
Multiple copy	Up to 99	Bundled drivers	Network, TWAIN	
Warm-up time	Less than 15 seconds	Scan to e-mail	TCP/IP, SMTP or POP3 before SMTP	
First output speed	Less than 6.5 seconds	Destination addresses	Maximum 100 per job	
Zoom	50 - 200% (in 1% steps)	Stored destination addresses	Maximum 150	
Memory	Standard: 16 MB	Address book	Via LDAP, operation panel, Web Image Monitor or SmartDeviceMonitor™	
Paper input capacity	Standard: MP1600: 1 x 250-sheet paper tray; 100-sheet multi-bypass tray; MP2000: 2 x 250-sheet paper trays; 100-sheet multi-bypass tray Maximum: MP1600: 1350 sheets; MP2000: 1600 sheets	Scan to folder	Via SMB, FTP or NCP protocol	
Paper output capacity	Standard: 250 sheets (Internal tray)	Destination	Maximum 50 folders per job	
Paper size	Standard tray(s): A5 - A3 Bypass tray: A6 - A3 Duplex tray (MP2000): A5 - A3	SOFTWARE		
Paper weight	Standard tray(s): 60 - 90 g/m ² Bypass tray: 52 - 162 g/m ² Duplex tray (MP2000): 64 - 90 g/m ²	SmartDeviceMonitor™, Web SmartDeviceMonitor™ 2, Web Image Monitor, DeskTopBinder™ Lite 1		
Dimensions (W x D x H)	MP1600: 550 x 568 x 420 mm MP2000: 587 x 568 x 558 mm	Circuit	PSTN, PBX	
Weight	MP1600: Less than 35 kg MP2000: Less than 47 kg	Compatibility	ITU-T (CCITT) G3, T.37, T.38	
Power source	220 - 240 V; 50/60 Hz	Modem speed	Maximum 33.6 Kbps	
Power consumption	Operation: 1.28 kW	Resolution	200 x 100/200/400 dpi	
Energy saver mode	45 W	Compression method	MH, MR, MMR, JBIG	
Duty cycle	10000 prints per month	Scanning speed	1 second (200 x 200 dpi, A4, SEF)	
Print speed	16/20 prints per minute	Memory	Standard: 4 MB	
Printer language	Standard	Memory backup	Yes	
Resolution	PCL5e, PCL6, RPCS™, 600 x 600 dpi	Platen cover; 30-sheet Auto Document Feeder (MP1600); 50-sheet Auto Reverse Document Feeder (MP2000); 100-sheet one-bin tray (MP2000); 1 x 500-sheet paper tray; 2 x 500-sheet paper trays; Accessibility handle option (for standard and optional paper trays); Cabinets (large, medium, small)		
Option	Adobe® PostScript® 3™: 600 x 600 dpi			
Interface	Standard: Ethernet 10 base-T/100 base-TX; USB 2.0; Optional: Wireless LAN (802.11b); Bi-directional IEEE 1284; Bluetooth			
Memory	Standard: 384 MB			
Network protocol	TCP/IP, IPX/SPX, AppleTalk			
Supported environments	Windows® 98/Me/NT4.0/2000/XP/Vista/Server 2003; Novell® NetWare® 3.12/3.24.1/4.11/5.0/5.1/6/6.5; UNIX Sun® Solaris 2.6/7/8/9/10; HP-UX 10.x/11.x/11i/2; SCO OpenServer 5.0.6/5.0.7; RedHat® Linux 6.x/7.x/8.x/9.x Enterprise; IBM® AIX v4.3/5L v5.1/5.2/5.3; Macintosh OS 8.6 or later (OS X Classic); Macintosh X v 10.1 or later (native mode); IBM System i5™ HPT; SAP® R/3®; NDPS Gateway; AS/400® using OS/400 Host Print Transform			
		TOWER	RECOMMENDED YIELD/COPIES	COPIES BEFORE INCLUSIVE TONER/UNIT WILL BE SUPPLIED
		T12300	9000	7850

This specification sheet describes the capabilities of the machine as a base model. More functionality and peripherals can be added as per the client's requirements.

Name: André Pereira
(Please print)

Signature: [Signature]

Date: 05.06.2009

6. Equipment covered by this agreement

Model	MP 1600FRA
Serial Number	L 6887161309
Installation Date	18-6-09
Opening Reading	13
Full Address at Place of Installation	Grondvloer 13 Kerk Str, Piketberg

7. Schedule of charges (All charges exclude VAT)

Monthly Service Charge: including copies

Monthly Duty Cycle: Black: 10 000 Colour:

	Toner Included in Service Charges? Y/N	Cost Per Image Within Duty Cycle	Cost Per Image Exceeding Duty Cycle
Black	Y	R0-058	R0-10
Colour	N		
Scanned Images	Not Applicable		

*D H
JAN*

	Rate per hour
Software and network support per hour	R360.00
Helpdesk support	R250.00
RDS support (per incident)	R250.00

8. Meter Reading Contact Person (Email address mandatory)

Name	Wessel Rheeder
Telephone Number	022-9131126
Email address	

Signed on behalf of NASHUA WESTERN CAPE

Signed on behalf of the CUSTOMER

Signature: *H. Woodman*
 Name: H. WOODMAN
 Capacity: CONTRACTS MANAGER
 Date: 22/6/2009

Signature: *Andre Pereira*
 Name: Andre Pereira
 Capacity: Snr. Rekenmeester
 Date: 05.06.2009

SERVICE AGREEMENT

Between: Bovidae Investments (Pty) Ltd T/A Nashua Western Cape, hereinafter referred to as 'Nashua'

And: Municipality Bergrivier, hereinafter referred to as 'The Customer'

1. NASHUA agrees to:

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- g. Where applicable supply Nashua (in a manner determined by Nashua from time to time) with a meter reading for each piece of equipment every month and/or when required for the purposes of this agreement.
- h. Comprehensively insure the equipment at its own cost against all risk including acts of God, power surges and lightning, and maintain such insurance policy for the duration of this contract.
- i. Keep the goods in its custody and under its control at the business premises/address where machine initially installed and shall notify Nashua of the removal thereof to other premises.
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4. Included Consumables (if applicable)

- a. Where toner or other consumables are included in the service charge, Nashua will supply the consumable in accordance with the manufacturers yield specifications as indicated on the attached specification sheet. Excess toner usage or additional consumables will be for the Customer's account in accordance with Nashua's current pricing schedules. The Customer will be required to supply an official purchase order.
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- a. Software (operational and application software) related problems are not covered by this agreement and are subject to labour and travel charges for the Customer's account, in accordance with Nashua's current pricing schedules.
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- c. Nashua will not be held responsible for any changes to the Customer's software application and platform.
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NASHUA

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RICOH

COPIER		OPTIONAL	
Copying process	Twin laser beam scanning & electro photographic printing	Scan speed	Maximum 43 originals per minute (A4, SEF) 29 originals per minute
Copy speed	16/20 copies per minute	Resolution	600 dpi
Resolution	600 dpi	Original size	A5 - A3
Multiple copy	Up to 99	Bundled drivers	Network, TWAIN
Warm-up time	Less than 15 seconds	Scan to e-mail	TCP/IP, SMTP or POP3 before SMTP
First output speed	Less than 6.5 seconds	Destination addresses	Maximum 100 per job
Zoom	50 - 200% (in 1% steps)	Stored destination addresses	Maximum 150
Memory	Standard: 16 MB	Address book	Via LDAP, operation panel, Web Image Monitor or SmartDeviceMonitor™
Paper input capacity	Standard: MP1600: 1 x 250-sheet paper tray; 100-sheet multi-bypass tray; MP2000: 2 x 250-sheet paper trays; 100-sheet multi-bypass tray Maximum: MP1600: 1350 sheets; MP2000: 1600 sheets	Scan to folder	Via SMB, FTP or NCP protocol
Paper output capacity	Standard: 250 sheets (internal tray)	Destination	Maximum 50 folders per job
Paper size	Standard tray(s): A5 - A3 Bypass tray: A6 - A3 Duplex tray (MP2000): A5 - A3	SmartDeviceMonitor™, Web SmartDeviceMonitor™ 2, Web Image Monitor, DeskTopBinder™ Lite 1	
Paper weight	Standard tray(s): 60 - 90 g/m² Bypass tray: 52 - 162 g/m² Duplex tray (MP2000): 64 - 90 g/m²	Circuit	PSTN, PBX
Dimensions (W x D x H)	MP1600: 550 x 568 x 420 mm MP2000: 587 x 568 x 558 mm	Compatibility	ITU-T (CCITT) G3, T.37, T.38
Weight	MP1600: Less than 35 kg MP2000: Less than 47 kg	Modem speed	Maximum 33.6 Kbps
Power source	220 - 240 V; 50/60 Hz	Resolution	200 x 100/200/400 dpi
Power consumption	Operation: 1.28 kW	Compression method	MH, MR, MMR, JBIG
Energy saver mode	45 W	Scanning speed	1 second (200 x 200 dpi, A4, SEF)
Duty cycle	10000 prints per month	Memory	Standard: 4 MB
Print speed	16/20 prints per minute	Memory backup	Yes
Printer language	Standard	Platen cover; 30-sheet Auto Document Feeder (MP1600); 50-sheet Auto Reverse Document Feeder (MP2000); 100-sheet one-bin tray (MP2000); 1 x 500-sheet paper tray; 2 x 500-sheet paper trays; Accessibility handle option (for standard and optional paper trays); Cabinets (large, medium, small)	
Resolution	PCL5e, PCL6, RPCS™, 600 x 600 dpi		
Option	Adobe® PostScript® 3™: 600 x 600 dpi		
Interface	Standard: Ethernet 10 base-T/100 base-TX; USB 2.0; Optional: Wireless LAN (802.11b); Bi-directional IEEE 1284; Bluetooth	TONER	RECOMMENDED YIELD/COPIES
Memory	Standard: 384 MB		
Network protocol	TCP/IP, IPX/SPX, AppleTalk		
Supported environments	Windows® 98/Me/NT4.0/2000/XP/Vista/Server 2003; Novell® NetWare® 3.12/3.2/4.1/4.11/5.0/5.1/6/6.5; UNIX Sun® Solaris 2.6/7/8/9/10; HP-UX 10.x/11.x/11v2; SCO OpenServer 5.0.6/5.0.7; RedHat® Linux 6.x/7.x/8.x/9.x/ Enterprise; IBM® AIX v4.3/5L v5.1/5.2/5.3; Macintosh OS 8.6 or later (OS X Classic); Macintosh X v 10.1 or later (native mode); IBM System i5™ HPT; SAP® R/3®; NDPS Gateway/AS/400® using DS/400 Host Print Transform	T1230D	9000
			COPIES BEFORE INCLUSIVE TONER/UNIT WILL BE SUPPLIED
			7650

This specification sheet describes the capabilities of the machine as a base model.
More functionality and peripherals can be added as per the client's requirements.

Name: André Pereira
(Please print)

Signature: [Signature]

Date: 05.06.2009

6. Equipment covered by this agreement

Model	MP1600FRA
Serial Number	L6886961604
Installation Date	17-6-09
Opening Reading	8
Full Address at Place of Installation	Munisipale Kantoor, Voortrekkerstraat Redelinghuys

7. Schedule of charges (All charges exclude VAT)

Monthly Service Charge: _____ including _____ copies

Monthly Duty Cycle: Black: 10 000 Colour: NA

	Toner included in Service Charges? Y/N	Cost Per Image Within Duty Cycle	Cost Per Image Exceeding Duty Cycle
Black	Y	R0-058	R0-10
Colour	N		
Scanned Images	Not Applicable		

	Rate per hour
Software and network support per hour	R360.00
Helpdesk support	R250.00
RDS support (per incident)	R250.00

8. Meter Reading Contact Person (Email address mandatory)

Name	Jeanette Sadie
Telephone Number	022-9621605
Email address	

Signed on behalf of NASHUA WESTERN CAPE

Signature: *H. Woodman*
 Name: H. WOODMAN
 Capacity: CONTRACTS MANAGER
 Date: 22/6/2009

Signed on behalf of the CUSTOMER

Signature: *A. A.*
 Name: André Pereira
 Capacity: SNR. Rekenmeester
 Date: 05.06.2009

Handwritten initials/signature

SERVICE AGREEMENT

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Handwritten signatures and initials:
A large circular stamp or signature on the left.
Handwritten initials "JW" and "AS" on the right.

NASHUA

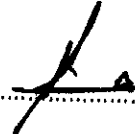
SAVING YOU TIME SAVING YOU MONEY PUTTING YOU FIRST

RICOH

COPIES		SCANNING								
Copying process	Twin laser beam scanning & electro photographic printing	Scan speed	Maximum 43 originals per minute (A4, SEF) 29 originals per minute							
Copy speed	16/20 copies per minute	Resolution	600 dpi							
Resolution	600 dpi	Original size	A5 - A3							
Multiple copy	Up to 99	Bundled drivers	Network, TWAIN							
Warm-up time	Less than 15 seconds	Scan to e-mail	TCP/IP, SMTP or POP3 before SMTP							
First output speed	Less than 6.5 seconds	Destination addresses	Maximum 100 per job							
Zoom	50 - 200% (in 1% steps)	Stored destination addresses	Maximum 150							
Memory	Standard: 16 MB	Address book	Via LDAP, operation panel, Web Image Monitor or SmartDeviceMonitor™							
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Paper output capacity	Standard: 250 sheets (internal tray)	Destination	Maximum 50 folders per job							
Paper size	Standard tray(s): A5 - A3 Bypass tray: A6 - A3 Duplex tray (MP2000): A5 - A3	SmartDeviceMonitor™, Web SmartDeviceMonitor™ 2, Web Image Monitor, DeskTopBinder™ Lite 1								
Paper weight	Standard tray(s): 60 - 90 g/m ² Bypass tray: 52 - 162 g/m ² Duplex tray (MP2000): 64 - 90 g/m ²	Circuit	PSTN, PBX							
Dimensions (W x D x H)	MP1600: 550 x 568 x 420 mm MP2000: 587 x 568 x 558 mm	Compatibility	ITU-T (CCITT) G3, T.37, T.38							
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Power consumption	Operation: 1.28 kW	Compression method	MH, MR, MMR, JBIG							
Energy saver mode	45 W	Scanning speed	1 second (200 x 200 dpi, A4, SEF)							
Duty cycle	10000 prints per month	Memory	Standard: 4 MB							
Print speed	16/20 prints per minute	Memory backup	Yes							
Printer language	Standard	Platen cover, 30-sheet Auto Document Feeder (MP1600); 50-sheet Auto Reverse Document Feeder (MP2000); 100-sheet one-bin tray (MP2000); 1 x 500-sheet paper tray; 2 x 500-sheet paper trays; Accessibility handle option (for standard and optional paper trays); Cabinets (large, medium, small)								
Resolution	PCL5e, PCL6, RPCS™, 600 x 600 dpi	<table border="1"> <thead> <tr> <th>TONER</th> <th>RECOMMENDED YIELD/COPIES</th> <th>COPIES BEFORE INCLUSIVE TONER/UNIT WILL BE SUPPLIED</th> </tr> </thead> <tbody> <tr> <td>T1230D</td> <td>9000</td> <td>7650</td> </tr> </tbody> </table>			TONER	RECOMMENDED YIELD/COPIES	COPIES BEFORE INCLUSIVE TONER/UNIT WILL BE SUPPLIED	T1230D	9000	7650
TONER	RECOMMENDED YIELD/COPIES	COPIES BEFORE INCLUSIVE TONER/UNIT WILL BE SUPPLIED								
T1230D	9000	7650								
Option	Adobe® PostScript® 3™: 600 x 600 dpi									
Interface	Standard: Ethernet 10 base-T/100 base-TX; USB 2.0; Optional: Wireless LAN (802.11b); Bi-directional IEEE 1284; Bluetooth									
Memory	Standard: 384 MB									
Network protocol	TCP/IP, IPX/SPX, AppleTalk									
Supported environments	Windows® 98/Me/NT4.0/2000/XP/Vista/Server 2003; Novell® NetWare® 3.12/3.2/4.1/4.11/5.0/5.1/6/6.5; UNIX Sun® Solaris 2.6/7/8/9/10; HP-UX 10.x/11.x/11v2; SCO OpenServer 5.0.6/5.0.7; RedHat® Linux 6.x/7.x/8.x/9.x/ Enterprise; IBM® AIX v4.3/5L v5.1/5.2/5.3; Macintosh OS 8.6 or later (OS X Classic); Macintosh X v 10.1 or later (native mode); IBM System i™ HPT; SAP® R/3®; NDPS Gateway/AS/400® using DS/400 Host Print Transform									

This specification sheet describes the capabilities of the machine as a base model. More functionality and peripherals can be added as per the client's requirements.

Name: André Pereira
(Please print)

Signature: 

Date: 05.06.2009

6. Equipment covered by this agreement

Model	MP1600FRA
Serial Number	L6887161310
Installation Date	15-6-09
Opening Reading	12.
Full Address at Place of Installation	LB Wernich Biblioteek Calendula straat Piketberg

7. Schedule of charges (All charges exclude VAT)

Monthly Service Charge: n/a including _____ copies

Monthly Duty Cycle: Black: 10 000 Colour: _____

	Toner Included in Service Charges? Y/N	Cost Per Image Within Duty Cycle	Cost Per Image Exceeding Duty Cycle
Black	Y	R0.058	R0.10
Colour	N		
Scanned Images	Not Applicable		

[Handwritten initials]

	Rate per hour
Software and network support per hour	R360.00
Helpdesk support	R250.00
RDS support (per incident)	R250.00

8. Meter Reading Contact Person (Email address mandatory)

Name	Elsie Basson
Telephone Number	022-9131126
Email address	

Signed on behalf of NASHUA WESTERN CAPE

Signed on behalf of the CUSTOMER

Signature: *[Signature]*

Signature: *[Signature]*

Name: M. WOODMAN

Name: André Pereira

Capacity: CONTRACTS MANAGER

Capacity: Snr. Rekenmeester

Date: 22/6/2009

Date: 05.06.2009

SERVICE AGREEMENT

Between: Bovidae Investments (Pty) Ltd T/A Nashua Western Cape, hereinafter referred to as 'Nashua'

And: Municipality Bergrivier, hereinafter referred to as 'The Customer'

1. NASHUA agrees to:

- a. Maintain the equipment in an efficient operating condition in accordance with the applicable service charges. Unless stipulated otherwise in this agreement, the charges include service, parts and labour, but exclude paper, toner, master units, oil, maintenance kits and other related consumables. Nashua shall not be liable for any loss, including consequential loss, arising from the malfunction or failure of the equipment to function or from any other cause whatsoever.
- b. Train two persons as "principal operators" on the use of the equipment. Nashua has the right to charge for further training in accordance with Nashua's current pricing schedules.

2. The Customer agrees to:

- a. Use only paper approved by Nashua and use only consumables supplied by Nashua.
- b. Pay Nashua as set out in the Schedule of Charges below. These charges may vary from time to time in accordance with Nashua's current pricing schedules.
- c. Pay Nashua within 30 days of invoice date, failing which Nashua may summarily and without notice suspend or cancel supply of service and consumables until all outstanding amounts due to Nashua are paid.
- d. Provide access at any time during normal working hours to any authorised Nashua representative for any of the purposes of this agreement. Normal working hours are 8am to 4:30pm, Monday to Friday, excluding public holidays.
- e. Pay Nashua for services required outside normal working hours which may, at Nashua's sole discretion, be charged to the Customer in accordance with Nashua's current pricing schedules.
- f. Pay Nashua for any repairs or service required by the Customer due to misuse or negligence on the part of the Customer or its employees or persons who have access to the equipment.
- g. Where applicable supply Nashua (in a manner determined by Nashua from time to time) with a meter reading for each piece of equipment every month and/or when required for the purposes of this agreement.
- h. Comprehensively insure the equipment at its own cost against all risk including acts of God, power surges and lightning, and maintain such insurance policy for the duration of this contract.
- i. Keep the goods in its custody and under its control at the business premises/address where machine initially installed and shall notify Nashua of the removal thereof to other premises.
- j. Pay Nashua for the relocation of equipment in accordance with Nashua's current pricing schedules. Only Nashua personnel may relocate equipment.

3. Duration of Agreement

- a. This agreement shall commence on installation of the equipment and shall be for an initial period of 36 months and thereafter for an indefinite period subject to the right of the Customer or Nashua to terminate the agreement upon not less than 90 days written notice.
- b. Should the agreement be terminated before the completion of the initial period, then Nashua may, at its discretion, require the Customer to pay the Monthly Service Charge multiplied by the number of unexpired months.

4. Included Consumables (if applicable)

- a. Where toner or other consumables are included in the service charge, Nashua will supply the consumable in accordance with the manufacturers yield specifications as indicated on the attached specification sheet. Excess toner usage or additional consumables will be for the Customer's account in accordance with Nashua's current pricing schedules. The Customer will be required to supply an official purchase order.
- b. The Customer agrees that the empty cartridge shall remain the property of Nashua, and Nashua reserves the right to collect empty cartridges at its discretion.
- c. Consumables may be collected or delivery can be arranged. A fee will be levied for each delivery.

5. Software

- a. Software (operational end application software) related problems are not covered by this agreement and are subject to labour and travel charges for the Customer's account, in accordance with Nashua's current pricing schedules.
- b. Licensed Software packages in use must be available on site.
- c. Nashua will not be held responsible for any changes to the Customer's software application and platform.
- d. It is the Customer's responsibility to maintain proper backups at all times. Should the system fail, Nashua will not be held responsible for any lost data or recovery. Nashua cannot be held responsible for any losses, consequential or other, in the event of data loss due to backup program failure.

NASHUA

SAVING YOU TIME SAVING YOU MONEY PUTTING YOU FIRST

RICOH

COPIER		OPTIONAL		
Copying process	Twin laser beam scanning & electro photographic printing	Scan speed	Maximum 43 originals per minute (A4, SEF) 29 originals per minute	
Copy speed	16/20 copies per minute	Resolution	600 dpi	
Resolution	600 dpi	Original size	A5 - A3	
Multiple copy	Up to 99	Bundled drivers	Network, TWAIN	
Warm-up time	Less than 15 seconds	Scan to e-mail	TCP/IP, SMTP or POP3 before SMTP	
First output speed	Less than 6.5 seconds	Destination addresses	Maximum 100 per job	
Zoom	50 - 200% (in 1% steps)	Stored destination addresses	Maximum 160	
Memory	Standard: 16 MB	Address book	Via LDAP, operation panel, Web Image Monitor or SmartDeviceMonitor™	
Paper input capacity	Standard: MP1600: 1 x 250-sheet paper tray; 100-sheet multi-bypass tray; MP2000: 2 x 250-sheet paper trays; 100-sheet multi-bypass tray Maximum: MP1600: 1350 sheets; MP2000: 1600 sheets	Scan to folder	Via SMB, FTP or NCP protocol	
Paper output capacity	Standard: 250 sheets (internal tray)	Destination	Maximum 50 folders per job	
Paper size	Standard tray(s): A5 - A3 Bypass tray: A6 - A3 Duplex tray (MP2000): A5 - A3	SmartDeviceMonitor™, Web SmartDeviceMonitor™ 2, Web Image Monitor, DeskTopBinder™ Lite 1		
Paper weight	Standard tray(s): 60 - 90 g/m² Bypass tray: 52 - 162 g/m² Duplex tray (MP2000): 64 - 90 g/m²	Circuit	PSTN, PBX	
Dimensions (W x D x H)	MP1600: 550 x 568 x 420 mm MP2000: 587 x 568 x 558 mm	Compatibility	ITU-T (CCITT) G3, T.37, T.38	
Weight	MP1600: Less than 35 kg MP2000: Less than 47 kg	Modem speed	Maximum 33.6 Kbps	
Power source	220 - 240 V; 50/60 Hz	Resolution	200 x 100/200/400 dpi	
Power consumption	Operation: 1.28 kW	Compression method	MH, MR, MMR, JBIG	
Energy saver mode	45 W	Scanning speed	1 second (200 x 200 dpi, A4, SEF)	
Duty cycle	10000 prints per month	Memory	Standard: 4 MB	
Print speed	16/20 prints per minute	Memory backup	Yes	
Printer language	Standard	Platen cover; 30-sheet Auto Document Feeder (MP1600); 50-sheet Auto Reverse Document Feeder (MP2000); 100-sheet one-bin tray (MP2000); 1 x 500-sheet paper tray; 2 x 500-sheet paper trays; Accessibility handle option (for standard and optional paper trays); Cabinets (large, medium, small)		
Resolution	PCL5e, PCL6, RPCS™, 600 x 600 dpi	TONER	RECOMMENDED YIELD/COPIES	COPIES BEFORE INCLUSIVE TONER/JUNIT WILL BE SUPPLIED
Option	Adobe® PostScript® 3™: 600 x 600 dpi	T1230D	9000	7650
Interface	Standard: Ethernet 10 base-T/100 base-TX; USB 2.0; Optional: Wireless LAN (802.11b); Bi-directional IEEE 1284; Bluetooth			
Memory	Standard: 384 MB			
Network protocol	TCP/IP, IPX/SPX, AppleTalk			
Supported environments	Windows® 98/Me/NT4.0/2000/XP/Vista/Server 2003; Novell® NetWare® 3.12/3.2/4.1/4.11/5.0/5.1/5/6.5; UNIX Sun® Solaris 2.6/7/8/9/10; HP-UX 10.x/11.x/11iv2; SCO OpenServer 5.0.6/5.0.7; RedHat® Linux 6.x/7.x/8.x/9.x/ Enterprise; IBM® AIX v4.3/5L v5.1/5.2/5.3; Macintosh OS 8.6 or later (OS X Classic); Macintosh X v 10.1 or later (native mode); IBM System i5™ HPT; SAP® R/3®; NDPS Gateway/AS/400® using OS/400 Host Print Transform			

This specification sheet describes the capabilities of the machine as a base model.
More functionality and peripherals can be added as per the client's requirements.

Name: André Pereira
(Please print)

Signature: 

Date: 05.06.2009

6. Equipment covered by this agreement

Model	MP1600FRA
Serial Number	L6887161535
Installation Date	15-6-09
Opening Reading	9
Full Address at Place of Installation	Verkeer Kerkstraat 13 Piketberg

7. Schedule of charges (All charges exclude VAT)

Monthly Service Charge: ~~R0.05~~ including copies
 Monthly Duty Cycle: Black: 10 000 Colour: NA

AW @ RP

	Toner Included In Service Charges? Y/N	Cost Per Image Within Duty Cycle	Cost Per Image Exceeding Duty Cycle
Black	Y	R0-058	R0-10
Colour	N		
Scanned images	Not Applicable		

AW @ RP

	Rate per hour
Software and network support per hour	R360.00
Helpdesk support	R250.00
RDS support (per incident)	R250.00

8. Meter Reading Contact Person (Email address mandatory)

Name	Elisma de Bruin
Telephone Number	022 - 9131126
Email address	

Signed on behalf of NASHUA WESTERN CAPE

Signed on behalf of the CUSTOMER

Signature: *H. Woodman*
 Name: H. WOODMAN
 Capacity: CONTRACTS MANAGER
 Date: 22/6/2009

Signature: *André Pereira*
 Name: André Pereira
 Capacity: Snr. Rekenmeester
 Date: 05.06.2009

SERVICE AGREEMENT

Between: Bovidae Investments (Pty) Ltd T/A Nashua Western Capa, hereinafter referred to as 'Nashua'

And: Municipality Bergrivier, hereinafter referred to as 'The Customer'

1. **NASHUA agrees to:**
 - a. Maintain the equipment in an efficient operating condition in accordance with the applicable service charges. Unless stipulated otherwise in this agreement, the charges include service, parts and labour, but exclude paper, toner, master units, oil, maintenance kits and other related consumables. Nashua shall not be liable for any loss, including consequential loss, arising from the malfunction or failure of the equipment to function or from any other cause whatsoever.
 - b. Train two persons as "principal operators" on the use of the equipment. Nashua has the right to charge for further training in accordance with Nashua's current pricing schedules.
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 - d. Provide access at any time during normal working hours to any authorised Nashua representative for any of the purposes of this agreement. Normal working hours are 8am to 4:30pm, Monday to Friday, excluding public holidays.
 - e. Pay Nashua for services required outside normal working hours which may, at Nashua's sole discretion, be charged to the Customer in accordance with Nashua's current pricing schedules.
 - f. Pay Nashua for any repairs or service required by the Customer due to misuse or negligence on the part of the Customer or its employees or persons who have access to the equipment.
 - g. Where applicable supply Nashua (in a manner determined by Nashua from time to time) with a meter reading for each piece of equipment every month and/or when required for the purposes of this agreement.
 - h. Comprehensively insure the equipment at its own cost against all risk including acts of God, power surges and lightning, and maintain such insurance policy for the duration of this contract.
 - i. Keep the goods in its custody and under its control at the business premises/address where machine initially installed and shall notify Nashua of the removal thereof to other premises.
 - j. Pay Nashua for the relocation of equipment in accordance with Nashua's current pricing schedules. Only Nashua personnel may relocate equipment.
3. **Duration of Agreement**
 - a. This agreement shall commence on installation of the equipment and shall be for an initial period of 36 months and thereafter for an indefinite period subject to the right of the Customer or Nashua to terminate the agreement upon not less than 90 days written notice.
 - b. Should the agreement be terminated before the completion of the initial period, then Nashua may, at its discretion, require the Customer to pay the Monthly Service Charge multiplied by the number of unexpired months.
4. **Included Consumables (if applicable)**
 - a. Where toner or other consumables are included in the service charge, Nashua will supply the consumable in accordance with the manufacturers yield specifications as indicated on the attached specification sheet. Excess toner usage or additional consumables will be for the Customers account in accordance with Nashua's current pricing schedules. The Customer will be required to supply an official purchase order.
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 - a. Software (operational and application software) related problems are not covered by this agreement and are subject to labour and travel charges for the Customer's account, in accordance with Nashua's current pricing schedules.
 - b. Licensed Software packages in use must be available on site.
 - c. Nashua will not be held responsible for any changes to the Customer's software application and platform.
 - d. It is the Customer's responsibility to maintain proper backups at all times. Should the system fail, Nashua will not be held responsible for any lost data or recovery. Nashua cannot be held responsible for any losses, consequential or other, in the event of data loss due to backup program failure.

[Handwritten signatures]

COPIER		SCANNER	
Copying process	Twin laser beam scanning & electro photographic printing	Scan speed	Maximum 43 originals per minute (A4, SEF) 29 originals per minute
Copy speed	16/20 copies per minute	Resolution	600 dpi
Resolution	600 dpi	Original size	A5 - A3
Multiple copy	Up to 99	Bundled drivers	Network, TWAIN
Warm-up time	Less than 15 seconds	Scan to e-mail	TCP/IP, SMTP or POP3 before SMTP
First output speed	Less than 6.5 seconds	Destination addresses	Maximum 100 per job
Zoom	50 - 200% (in 1% steps)	Stored destination addresses	Maximum 150
Memory	Standard: 16 MB	Address book	Via LDAP, operation panel, Web Image Monitor or SmartDeviceMonitor™
Paper input capacity	Standard: MP1600: 1 x 250-sheet paper tray; 100-sheet multi-bypass tray; MP2000: 2 x 250-sheet paper trays; 100-sheet multi-bypass tray Maximum: MP1600: 1350 sheets; MP2000: 1600 sheets	Scan to folder	Via SMB, FTP or NCP protocol
Paper output capacity	Standard: 250 sheets (Internal tray)	Destination	Maximum 50 folders per job
Paper size	Standard tray(s): A5 - A3 Bypass tray: A6 - A3 Duplex tray (MP2000): A5 - A3	SOFTWARE	
Paper weight	Standard tray(s): 60 - 90 g/m ² Bypass tray: 52 - 162 g/m ² Duplex tray (MP2000): 64 - 90 g/m ²	SmartDeviceMonitor™, Web SmartDeviceMonitor™ 2, Web Image Monitor, DeskTopBinder™ Lite 1	
Dimensions (W x D x H)	MP1600: 550 x 568 x 420 mm MP2000: 587 x 568 x 558 mm	Circuit	PSTN, PBX
Weight	MP1600: Less than 35 kg MP2000: Less than 47 kg	Compatibility	ITU-T (CCITT) G3, T.37, T.38
Power source	220 - 240 V; 50/60 Hz	Modem speed	Maximum 33.6 Kbps
Power consumption	Operation: 1.28 kW	Resolution	200 x 100/200/400 dpi
Energy saver mode	45 W	Compression method	MH, MR, MMR, JBIG
Duty cycle	10000 prints per month	Scanning speed	1 second (200 x 200 dpi, A4, SEF)
Print speed	16/20 prints per minute	Memory	Standard: 4 MB
Printer language	Standard	Memory backup	Yes
Resolution	PCL5e, PCL6, RPCS™, 600 x 600 dpi	Platen cover, 30-sheet Auto Document Feeder (MP1600); 50-sheet Auto Reverse Document Feeder (MP2000); 100-sheet one-bin tray (MP2000); 1 x 500-sheet paper tray; 2 x 500-sheet paper trays; Accessibility handle option (for standard and optional paper trays); Cabinets (large, medium, small)	
Option	Adobe® PostScript® 3™: 600 x 600 dpi	TONER	
Interface	Standard: Ethernet 10 base-T/100 base-TX; USB 2.0; Optional: Wireless LAN (802.11b); Bi-directional IEEE 1284; Bluetooth	RECOMMENDED YIELD/COPIES	COPIES BEFORE INCLUSIVE TONER/UNIT WILL BE SUPPLIED
Memory	Standard: 384 MB	T1230D	9000
Network protocol	TCP/IP, IPX/SPX, AppleTalk		7650
Supported environments	Windows® 98/Me/NT4.0/2000/XP/Vista/Server 2003; Novell® NetWare® 3.12/3.24.1/4.11/5.0/5.1/6/6.5; UNIX Sun® Solaris 2.6/7/8/9/10; HP-UX 10.x/11.x/11v2; SCO OpenServer 5.0.6/5.0.7; RedHat® Linux 6.x/7.x/8.x/9.x/Enterprise; IBM® AIX v4.3/5L v5.1/5.2/5.3; Macintosh OS 8.6 or later (DS X Classic); Macintosh X v 10.1 or later (native mode); IBM System i5™ HPT; SAP® R/3®; NDPS Gateway; AS/400® using OS/400 Host Print Transform		

This specification sheet describes the capabilities of the machine as a base model. More functionality and peripherals can be added as per the client's requirements.

Name: André Pereira
(Please print)

Signature: 

Date: 05.06.2009

6. Equipment covered by this agreement

Model	MP1600FRA
Serial Number	L6887161532
Installation Date	17-6-09
Opening Reading	9
Full Address at Place of Installation	Biblioteek Markstraat, Porterville

7. Schedule of charges (All charges exclude VAT)

Monthly Service Charge: n/a including _____ copies

Monthly Duty Cycle: Black: 10 000 Colour: _____

	Toner Included in Service Charges? Y/N	Cost Per Image Within Duty Cycle	Cost Per Image Exceeding Duty Cycle
Black	Y	R0-058	R0-10
Colour	N		
Scanned Images	Not Applicable		

(Handwritten initials/signature)

	Rate per hour
Software and network support per hour	R360.00
Helpdesk support	R250.00
RDS support (per incident)	R250.00

8. Meter Reading Contact Person (Email address mandatory)

Name	Belinda Stadler
Telephone Number	022-9312100
Email address	

Signed on behalf of NASHUA WESTERN CAPE

Signed on behalf of the CUSTOMER

Signature: *H. Woodman*
 Name: H. WOODMAN
 Capacity: CONTRACTS MANAGER
 Date: 22/6/2009

Signature: *André Pereira*
 Name: André Pereira
 Capacity: Snr. Rekenmeester
 Date: 05.06.2009

COPIER		SCANNER		
Copying process	Twin laser beam scanning & electro photographic printing	Scan speed	Maximum 43 originals per minute (A4, SEF) 29 originals per minute	
Copy speed	16/20 copies per minute	Resolution	600 dpi	
Resolution	600 dpi	Original size	A5 - A3	
Multiple copy	Up to 99	Bundled drivers	Network, TWAIN	
Warm-up time	Less than 15 seconds	Scan to e-mail	TCP/IP, SMTP or POP3 before SMTP	
First output speed	Less than 6.5 seconds	Destination addresses	Maximum 100 per job	
Zoom	50 - 200% (in 1% steps)	Stored destination addresses	Maximum 150	
Memory	Standard: 16 MB	Address book	Via LDAP, operation panel, Web Image Monitor or SmartDeviceMonitor™	
Paper input capacity	Standard: MP1600: 1 x 250-sheet paper tray; 100-sheet multi-bypass tray; MP2000: 2 x 250-sheet paper trays; 100-sheet multi-bypass tray Maximum: MP1600: 1350 sheets; MP2000: 1600 sheets	Scan to folder	Via SMB, FTP or NCP protocol	
Paper output capacity	Standard: 250 sheets (Internal tray)	Destination	Maximum 50 folders per job	
Paper size	Standard tray(s): A5 - A3 Bypass tray: A6 - A3 Duplex tray (MP2000): A5 - A3	SmartDeviceMonitor™, Web SmartDeviceMonitor™ 2, Web Image Monitor, DeskTopBinder™ Lite 1		
Paper weight	Standard tray(s): 60 - 90 g/m² Bypass tray: 52 - 162 g/m² Duplex tray (MP2000): 64 - 90 g/m²	Circuit	PSTN, PBX	
Dimensions (W x D x H)	MP1600: 550 x 568 x 420 mm MP2000: 587 x 568 x 558 mm	Compatibility	ITU-T (CCITT) G3, T.37, T.38	
Weight	MP1600: Less than 35 kg MP2000: Less than 47 kg	Modem speed	Maximum 33.6 Kbps	
Power source	220 - 240 V; 50/60 Hz	Resolution	200 x 100/200/400 dpi	
Power consumption	Operation: 1.28 kW	Compression method	MH, MR, MMR, JBIG	
Energy saver mode	45 W	Scanning speed	1 second (200 x 200 dpi, A4, SEF)	
Duty cycle	10000 prints per month	Memory	Standard: 4 MB	
Print speed	16/20 prints per minute	Memory backup	Yes	
Printer language	Standard	Platen cover; 30-sheet Auto Document Feeder (MP1600); 50-sheet Auto Reverse Document Feeder (MP2000); 100-sheet one-bin tray (MP2000); 1 x 500-sheet paper tray; 2 x 500-sheet paper trays; Accessibility handle option (for standard and optional paper trays); Cabinets (large, medium, small)		
Resolution	PCL5e, PCL6, RPCS™, 600 x 600 dpi	TONER	RECOMMENDED YIELD/COPIES	COPIES BEFORE INCLUSIVE TONER/UNIT WILL BE SUPPLIED
Option	Adobe® PostScript® 3™: 600 x 600 dpi	T1230D	9008	7650
Interface	Standard: Ethernet 10 base-T/100 base-TX; USB 2.0; Optional: Wireless LAN (802.11b); Bi-directional IEEE 1284; Bluetooth			
Memory	Standard: 384 MB			
Network protocol	TCP/IP, IPX/SPX, AppleTalk			
Supported environments	Windows® 98/Me/NT4.0/2000/XP/Vista/Server 2003; Novell® NetWare® 3.12/3.24.1/4.11/5.0/5.1/6/6.5; UNIX Sun® Solaris 2.6/7/8/9/10; HP-UX 10.x/11.x/11i/2; SCO OpenServer 5.0.6/5.0.7; RedHat® Linux 6.x/7.x/8.x/9.x/ Enterprise; IBM® AIX v4.3/5.1 v5.1/5.2/5.3; Macintosh OS 8.6 or later (OS X Classic); Macintosh X v 18.1 or later (native mode); IBM System i5™ HPT; SAP® R/3®; NDPS Gateway/AS/400® using OS/400 Host Print Transform			

This specification sheet describes the capabilities of the machine as a base model.
More functionality and peripherals can be added as per the client's requirements.

Name: André Pereira
(Please print)

Signature: [Signature]

Date: 05.06.2009

SERVICE AGREEMENT

Between: Bovidae Investments (Pty) Ltd T/A Nashua Western Cape, hereinafter referred to as 'Nashua'

And: Municipality Bergrivier, hereinafter referred to as 'The Customer'

1. NASHUA agrees to:

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- b. Train two persons as "principal operators" on the use of the equipment. Nashua has the right to charge for further training in accordance with Nashua's current pricing schedules.

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- f. Pay Nashua for any repairs or service required by the Customer due to misuse or negligence on the part of the Customer or its employees or persons who have access to the equipment.
- g. Where applicable supply Nashua (in a manner determined by Nashua from time to time) with a meter reading for each piece of equipment every month and/or when required for the purposes of this agreement.
- h. Comprehensively insure the equipment at its own cost against all risk including acts of God, power surges and lightning, and maintain such insurance policy for the duration of this contract.
- i. Keep the goods in its custody and under its control at the business premises/address where machine initially installed and shall notify Nashua of the removal thereof to other premises.
- j. Pay Nashua for the relocation of equipment in accordance with Nashua's current pricing schedules. Only Nashua personnel may relocate equipment.

3. Duration of Agreement

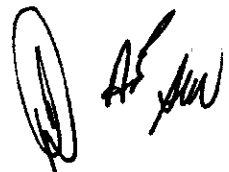
- a. This agreement shall commence on installation of the equipment and shall be for an initial period of 36 months and thereafter for an indefinite period subject to the right of the Customer or Nashua to terminate the agreement upon not less than 90 days written notice.
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- a. Where toner or other consumables are included in the service charge, Nashua will supply the consumable in accordance with the manufacturers yield specifications as indicated on the attached specification sheet. Excess toner usage or additional consumables will be for the Customer's account in accordance with Nashua's current pricing schedules. The Customer will be required to supply an official purchase order.
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SERVICE AGREEMENT

Between: Bovidae Investments (Pty) Ltd T/A Nashua Western Cape, hereinafter referred to as 'Nashua'

And: BERGRIVER MUNISIPALTEIT, hereinafter referred to as 'The Customer'

1. NASHUA agrees to:

- a. Maintain the equipment in an efficient operating condition in accordance with the applicable service charges. Unless stipulated otherwise in this agreement, the charges include service, parts and labour, but exclude paper, toner, master units, oil, maintenance kits and other related consumables. Nashua shall not be liable for any loss, including consequential loss, arising from the malfunction or failure of the equipment to function or from any other cause whatsoever.
- b. Train two persons as "principal operators" on the use of the equipment. Nashua has the right to charge for further training in accordance with Nashua's current pricing schedules.

2. The Customer agrees to:

- a. Use only paper approved by Nashua and use only consumables supplied by Nashua.
- b. Pay Nashua as set out in the Schedule of Charges below. These charges may vary from time to time in accordance with Nashua's current pricing schedules.
- c. Pay Nashua within 30 days of invoice date, failing which Nashua may summarily and without notice suspend or cancel supply of service and consumables until all outstanding amounts due to Nashua are paid.
- d. Provide access at any time during normal working hours to any authorised Nashua representative for any of the purposes of this agreement. Normal working hours are 8am to 4:30pm, Monday to Friday, excluding public holidays.
- e. Pay Nashua for services required outside normal working hours which may, at Nashua's sole discretion, be charged to the Customer in accordance with Nashua's current pricing schedules.
- f. Pay Nashua for any repairs or service required by the Customer due to misuse or negligence on the part of the Customer or its employees or persons who have access to the equipment.
- g. Where applicable supply Nashua (in a manner determined by Nashua from time to time) with a meter reading for each piece of equipment every month and/or when required for the purposes of this agreement.
- h. Comprehensively insure the equipment at its own cost against all risk including acts of God, power surges and lightning, and maintain such insurance policy for the duration of this contract.
- i. Keep the goods in its custody and under its control at the business premises/address where machine initially installed and shall notify Nashua of the removal thereof to other premises.
- j. Pay Nashua for the relocation of equipment in accordance with Nashua's current pricing schedules. Only Nashua personnel may relocate equipment.

3. Duration of Agreement

- a. This agreement shall commence on installation of the equipment and shall be for an initial period of 36 months and thereafter for an indefinite period subject to the right of the Customer or Nashua to terminate the agreement upon not less than 90 days written notice.
- b. Should the agreement be terminated before the completion of the initial period, then Nashua may, at its discretion, require the Customer to pay the Monthly Service Charge multiplied by the number of unexpired months.

4. Included Consumables (if applicable)

- a. Where toner or other consumables are included in the service charge, Nashua will supply the consumable in accordance with the manufacturers yield specifications as indicated on the attached specification sheet. Excess toner usage or additional consumables will be for the Customer's account in accordance with Nashua's current pricing schedules. The Customer will be required to supply an official purchase order.
- b. The Customer agrees that the empty cartridge shall remain the property of Nashua, and Nashua reserves the right to collect empty cartridges at its discretion.
- c. Consumables may be collected or delivery can be arranged. A fee will be levied for each delivery.

5. Software

- a. Software (operational and application software) related problems are not covered by this agreement and are subject to labour and travel charges for the Customer's account, in accordance with Nashua's current pricing schedules.
- b. Licensed Software packages in use must be available on site.
- c. Nashua will not be held responsible for any changes to the Customer's software application and platform.
- d. It is the Customer's responsibility to maintain proper backups at all times. Should the system fail, Nashua will not be held responsible for any lost data or recovery. Nashua cannot be held responsible for any losses, consequential or other, in the event of data loss due to backup program failure.

6. Equipment covered by this agreement

Model	MP5001
Serial Number	V8002800065
Installation Date	05.07.2010
Opening Reading	20
Full Address at Place of Installation	BERGRIVIER MUN KERKSTR 13 PIKETBERG

7. Schedule of charges (All charges exclude VAT)

Monthly Service Charge: NA including — copies

Monthly Duty Cycle: Black: 50000 Colour: NA

	Toner included in Service Charges? Y/N	Cost Per Image Within Duty Cycle	Cost Per Image Exceeding Duty Cycle
Black	Y	R0,044	R0,10
Colour	N		
Scanned images	Not Applicable		

	Rate per hour
Software and network support per hour	R360.00
Helpdesk support	R250.00
RDS support (per incident)	R250.00

8. Meter Reading Contact Person (Email address mandatory)

Name	Eleanore
Telephone Number	022-9131470
Email address	dutoite@bergmun.org.za

Signed on behalf of NASHUA WESTERN CAPE

Signed on behalf of the CUSTOMER

Signature: [Signature]
 Name: Deon Managa
 Capacity: Deon Managa
 Date: 29/6/2010

Signature: [Signature]
 Name: A. PERERA
 Capacity: SENIOR ACCOUNTS MANAGER
 Date: 3/6/10

BERGRIVIER
 - 3 JUN 2010
 MUNICIPALITY / MUNISIPALITEIT

SERVICE AGREEMENT

Between: Bovidae Investments (Pty) Ltd T/A Nashua Western Cape, hereinafter referred to as 'Nashua'

And: BERG RIVIER MUNICIPALITEIT, hereinafter referred to as 'The Customer'

1. NASHUA agrees to:

- a. Maintain the equipment in an efficient operating condition in accordance with the applicable service charges. Unless stipulated otherwise in this agreement, the charges include service, parts and labour, but exclude paper, toner, master units, oil, maintenance kits and other related consumables. Nashua shall not be liable for any loss, including consequential loss, arising from the malfunction or failure of the equipment to function or from any other cause whatsoever.
- b. Train two persons as "principal operators" on the use of the equipment. Nashua has the right to charge for further training in accordance with Nashua's current pricing schedules.

2. The Customer agrees to:

- a. Use only paper approved by Nashua and use only consumables supplied by Nashua.
- b. Pay Nashua as set out in the Schedule of Charges below. These charges may vary from time to time in accordance with Nashua's current pricing schedules.
- c. Pay Nashua within 30 days of invoice date, failing which Nashua may summarily and without notice suspend or cancel supply of service and consumables until all outstanding amounts due to Nashua are paid.
- d. Provide access at any time during normal working hours to any authorised Nashua representative for any of the purposes of this agreement. Normal working hours are 8am to 4:30pm, Monday to Friday, excluding public holidays.
- e. Pay Nashua for services required outside normal working hours which may, at Nashua's sole discretion, be charged to the Customer in accordance with Nashua's current pricing schedules.
- f. Pay Nashua for any repairs or service required by the Customer due to misuse or negligence on the part of the Customer or its employees or persons who have access to the equipment.
- g. Where applicable supply Nashua (in a manner determined by Nashua from time to time) with a meter reading for each piece of equipment every month and/or when required for the purposes of this agreement.
- h. Comprehensively insure the equipment at its own cost against all risk including acts of God, power surges and lightning, and maintain such insurance policy for the duration of this contract.
- i. Keep the goods in its custody and under its control at the business premises/address where machine initially installed and shall notify Nashua of the removal thereof to other premises
- j. Pay Nashua for the relocation of equipment in accordance with Nashua's current pricing schedules. Only Nashua personnel may relocate equipment.

3. Duration of Agreement

- a. This agreement shall commence on installation of the equipment and shall be for an initial period of 36 months and thereafter for an indefinite period subject to the right of the Customer or Nashua to terminate the agreement upon not less than 90 days written notice.
- b. Should the agreement be terminated before the completion of the initial period, then Nashua may, at its discretion, require the Customer to pay the Monthly Service Charge multiplied by the number of unexpired months.

4. Included Consumables (if applicable)

- a. Where toner or other consumables are included in the service charge, Nashua will supply the consumable in accordance with the manufacturers yield specifications as indicated on the attached specification sheet. Excess toner usage or additional consumables will be for the Customers account in accordance with Nashua's current pricing schedules. The Customer will be required to supply an official purchase order.
- b. The Customer agrees that the empty cartridge shall remain the property of Nashua, and Nashua reserves the right to collect empty cartridges at its discretion
- c. Consumables may be collected or delivery can be arranged. A fee will be levied for each delivery.

6. Software

- a. Software (operational and application software) related problems are not covered by this agreement and are subject to labour and travel charges for the Customer's account, in accordance with Nashua's current pricing schedules.
- b. Licensed Software packages in use must be available on site.
- c. Nashua will not be held responsible for any changes to the Customer's software application and platform.
- d. It is the Customer's responsibility to maintain proper backups at all times. Should the system fail, Nashua will not be held responsible for any lost data or recovery. Nashua cannot be held responsible for any losses, consequential or other, in the event of data loss due to backup program failure.



6. Equipment covered by this agreement

Model	MP5001
Serial Number	V8002700179
Installation Date	05.07.2010
Opening Reading	22
Full Address at Place of Installation	SOETKYSIE SENTRUM; H/V DIE TREK & LANGSTE PIKETBERG

7. Schedule of charges (All charges exclude VAT)

Monthly Service Charge: NA including — copies

Monthly Duty Cycle: Black: 50 000 Colour: NA

	Toner Included in Service Charges? Y/N	Cost Per Image Within Duty Cycle	Cost Per Image Exceeding Duty Cycle
Black	Y	R0,044	R0,10
Colour	N		
Scanned Images	Not Applicable		

	Rate per hour
Software and network support per hour	R360.00
Helpdesk support	R250.00
RDS support (per incident)	R250.00

8. Meter Reading Contact Person (Email address mandatory)

Name	WESSEL.
Telephone Number	
Email address	

Signed on behalf of NASHUA WESTERN CAPE

Signed on behalf of the CUSTOMER

Signature: [Signature]
 Name: Jero Mathys
 Capacity: Admin Manager
 Date: 27/6/2010

Signature: [Signature]
 Name: A. PEREIRA
 Capacity: SENIOR REKENMEESTER
 Date: 3/6/2010

BERGRIVIER
 - 3 JUN 2010
 MUNICIPALITY / MUNISIPALITEIT

SERVICE AGREEMENT

Between: Bovidae Investments (Pty) Ltd T/A Nashua Western Cape, hereinafter referred to as 'Nashua'

And: BERGRIVIER MUNICIPALITEIT, hereinafter referred to as 'The Customer'

1. **NASHUA agrees to:**
 - a. Maintain the equipment in an efficient operating condition in accordance with the applicable service charges. Unless stipulated otherwise in this agreement, the charges include service, parts and labour, but exclude paper, toner, master units, oil, maintenance kits and other related consumables. Nashua shall not be liable for any loss, including consequential loss, arising from the malfunction or failure of the equipment to function or from any other cause whatsoever.
 - b. Train two persons as "principal operators" on the use of the equipment. Nashua has the right to charge for further training in accordance with Nashua's current pricing schedules.
2. **The Customer agrees to:**
 - a. Use only paper approved by Nashua and use only consumables supplied by Nashua.
 - b. Pay Nashua as set out in the Schedule of Charges below. These charges may vary from time to time in accordance with Nashua's current pricing schedules.
 - c. Pay Nashua within 30 days of invoice date, failing which Nashua may summarily and without notice suspend or cancel supply of service and consumables until all outstanding amounts due to Nashua are paid.
 - d. Provide access at any time during normal working hours to any authorised Nashua representative for any of the purposes of this agreement. Normal working hours are 8am to 4:30pm, Monday to Friday, excluding public holidays.
 - e. Pay Nashua for services required outside normal working hours which may, at Nashua's sole discretion, be charged to the Customer in accordance with Nashua's current pricing schedules.
 - f. Pay Nashua for any repairs or service required by the Customer due to misuse or negligence on the part of the Customer or its employees or persons who have access to the equipment.
 - g. Where applicable supply Nashua (in a manner determined by Nashua from time to time) with a meter reading for each piece of equipment every month and/or when required for the purposes of this agreement.
 - h. Comprehensively insure the equipment at its own cost against all risk including acts of God, power surges and lightning, and maintain such insurance policy for the duration of this contract.
 - i. Keep the goods in its custody and under its control at the business premises/address where machine initially installed and shall notify Nashua of the removal thereof to other premises.
 - j. Pay Nashua for the relocation of equipment in accordance with Nashua's current pricing schedules. Only Nashua personnel may relocate equipment.
3. **Duration of Agreement**
 - a. This agreement shall commence on installation of the equipment and shall be for an initial period of 36 months and thereafter for an indefinite period subject to the right of the Customer or Nashua to terminate the agreement upon not less than 90 days written notice.
 - b. Should the agreement be terminated before the completion of the initial period, then Nashua may, at its discretion, require the Customer to pay the Monthly Service Charge multiplied by the number of unexpired months.
4. **Included Consumables (if applicable)**
 - a. Where toner or other consumables are included in the service charge, Nashua will supply the consumable in accordance with the manufacturers yield specifications as indicated on the attached specification sheet. Excess toner usage or additional consumables will be for the Customers account in accordance with Nashua's current pricing schedules. The Customer will be required to supply an official purchase order.
 - b. The Customer agrees that the empty cartridge shall remain the property of Nashua, and Nashua reserves the right to collect empty cartridges at its discretion.
 - c. Consumables may be collected or delivery can be arranged. A fee will be levied for each delivery.
5. **Software**
 - a. Software (operational and application software) related problems are not covered by this agreement and are subject to labour and travel charges for the Customer's account, in accordance with Nashua's current pricing schedules.
 - b. Licensed Software packages in use must be available on site.
 - c. Nashua will not be held responsible for any changes to the Customer's software application and platform.
 - d. It is the Customer's responsibility to maintain proper backups at all times. Should the system fail, Nashua will not be held responsible for any lost data or recovery. Nashua cannot be held responsible for any losses, consequential or other, in the event of data loss due to backup program failure.

6. Equipment covered by this agreement

Model	MP5001
Serial Number	V 8002800165
Installation Date	05.07.2010
Opening Reading	20
Full Address at Place of Installation	VERKEERSNEP. PIKETBERG VERVOERSINGEL 13 PIKETBERG

7. Schedule of charges (All charges exclude VAT)

Monthly Service Charge: NA including — copies
 Monthly Duty Cycle: Black: 50000 Colour: NA

	Toner included in Service Charges? Y/N	Cost Per Image Within Duty Cycle	Cost Per Image Exceeding Duty Cycle
Black	Y	R0,044	R0-10
Colour	N		
Scanned Images	Not Applicable		

	Rate per hour
Software and network support per hour	R360.00
Helpdesk support	R250.00
RDS support (per incident)	R250.00

8. Meter Reading Contact Person (Email address mandatory)

Name	Rozanne
Telephone Number	022-9131126
Email address	pietersehr@bergmun.org.za

Signed on behalf of NASHUA WESTERN CAPE

Signed on behalf of the CUSTOMER

Signature: [Signature]
 Name: Irene Mathae
 Capacity: Adm norgel
 Date: 2/6/2010

Signature: [Signature]
 Name: A. BEIRA
 Capacity: SENIOR REKENMEESTER
 Date: 3/4/2010

BERGRIVIER
 - 3 JUN 2010
 MUNICIPALITY / MUNISIPALITEIT

SERVICE AGREEMENT

Between: Bovidae Investments (Pty) Ltd T/A Nashua Western Cape, hereinafter referred to as 'Nashua'

And: BERGERVIER MUNISIPALITEIT, hereinafter referred to as 'The Customer'

1. NASHUA agrees to:

- a. Maintain the equipment in an efficient operating condition in accordance with the applicable service charges. Unless stipulated otherwise in this agreement, the charges include service, parts and labour, but exclude paper, toner, master units, oil, maintenance kits and other related consumables. Nashua shall not be liable for any loss, including consequential loss, arising from the malfunction or failure of the equipment to function or from any other cause whatsoever.
- b. Train two persons as "principal operators" on the use of the equipment. Nashua has the right to charge for further training in accordance with Nashua's current pricing schedules.

2. The Customer agrees to:

- a. Use only paper approved by Nashua and use only consumables supplied by Nashua.
- b. Pay Nashua as set out in the Schedule of Charges below. These charges may vary from time to time in accordance with Nashua's current pricing schedules.
- c. Pay Nashua within 30 days of invoice date, failing which Nashua may summarily and without notice suspend or cancel supply of service and consumables until all outstanding amounts due to Nashua are paid.
- d. Provide access at any time during normal working hours to any authorised Nashua representative for any of the purposes of this agreement. Normal working hours are 8am to 4:30pm, Monday to Friday, excluding public holidays.
- e. Pay Nashua for services required outside normal working hours which may, at Nashua's sole discretion, be charged to the Customer in accordance with Nashua's current pricing schedules.
- f. Pay Nashua for any repairs or service required by the Customer due to misuse or negligence on the part of the Customer or its employees or persons who have access to the equipment.
- g. Where applicable supply Nashua (in a manner determined by Nashua from time to time) with a meter reading for each piece of equipment every month and/or when required for the purposes of this agreement.
- h. Comprehensively insure the equipment at its own cost against all risk including acts of God, power surges and lightning, and maintain such insurance policy for the duration of this contract.
- i. Keep the goods in its custody and under its control at the business premises/address where machine initially installed and shall notify Nashua of the removal thereof to other premises.
- j. Pay Nashua for the relocation of equipment in accordance with Nashua's current pricing schedules. Only Nashua personnel may relocate equipment.

3. Duration of Agreement

- a. This agreement shall commence on installation of the equipment and shall be for an initial period of 36 months and thereafter for an indefinite period subject to the right of the Customer or Nashua to terminate the agreement upon not less than 90 days written notice.
- b. Should the agreement be terminated before the completion of the initial period, then Nashua may, at its discretion, require the Customer to pay the Monthly Service Charge multiplied by the number of unexpired months.

4. Included Consumables (if applicable)

- a. Where toner or other consumables are included in the service charge, Nashua will supply the consumable in accordance with the manufacturers yield specifications as indicated on the attached specification sheet. Excess toner usage or additional consumables will be for the Customer's account in accordance with Nashua's current pricing schedules. The Customer will be required to supply an official purchase order.
- b. The Customer agrees that the empty cartridge shall remain the property of Nashua, and Nashua reserves the right to collect empty cartridges at its discretion.
- c. Consumables may be collected or delivery can be arranged. A fee will be levied for each delivery.

5. Software

- a. Software (operational and application software) related problems are not covered by this agreement and are subject to labour and travel charges for the Customer's account, in accordance with Nashua's current pricing schedules.
- b. Licensed Software packages in use must be available on site.
- c. Nashua will not be held responsible for any changes to the Customer's software application and platform.
- d. It is the Customer's responsibility to maintain proper backups at all times. Should the system fail, Nashua will not be held responsible for any lost data or recovery. Nashua cannot be held responsible for any losses, consequential or other, in the event of data loss due to backup program failure.



6. Equipment covered by this agreement

Model	MP5001
Serial Number	V8002800171
Installation Date	08.07.2010
Opening Reading	20
Full Address at Place of Installation	BERGRIVIER MUN KERKSTR 13 PIKETBERG

7. Schedule of charges (All charges exclude VAT)

Monthly Service Charge: NA including — copies

Monthly Duty Cycle: Black: 50 000 Colour: NA

	Toner included in Service Charges? Y/N	Cost Per Image Within Duty Cycle	Cost Per Image Exceeding Duty Cycle
Black	Y	R0,004	R0,10
Colour	N		
Scanned Images	Not Applicable		

	Rate per hour
Software and network support per hour	R360.00
Helpdesk support	R250.00
RDS support (per incident)	R250.00

6. Meter Reading Contact Person (Email address mandatory)

Name	Nic SCHEEPERS
Telephone Number	022-913 1126
Email address	scheepersn@bergmun.org.za.

Signed on behalf of NASHUA WESTERN CAPE

Signed on behalf of the CUSTOMER

Signature: [Signature]
 Name: Fiona Mathae
 Capacity: Manager
 Date: 27/07/2010

Signature: [Signature]
 Name: A. PEREIRA
 Capacity: SENIOR REKENMEESTER
 Date: 3/6/2010

BERGRIVIER
 - 3 JUN 2010
 MUNICIPALITY / MUNISIPALITEIT

SERVICE AGREEMENT

Between: Bovidae Investments (Pty) Ltd T/A Nashua Western Cape, hereinafter referred to as 'Nashua'

And: BERGRUIEE MUNISIPALITEIT, hereinafter referred to as 'The Customer'

1. NASHUA agrees to:

- a. Maintain the equipment in an efficient operating condition in accordance with the applicable service charges. Unless stipulated otherwise in this agreement, the charges include service, parts and labour, but exclude paper, toner, master units, oil, maintenance kits and other related consumables. Nashua shall not be liable for any loss, including consequential loss, arising from the malfunction or failure of the equipment to function or from any other cause whatsoever.
- b. Train two persons as "principal operators" on the use of the equipment. Nashua has the right to charge for further training in accordance with Nashua's current pricing schedules.

2. The Customer agrees to:

- a. Use only paper approved by Nashua and use only consumables supplied by Nashua.
- b. Pay Nashua as set out in the Schedule of Charges below. These charges may vary from time to time in accordance with Nashua's current pricing schedules.
- c. Pay Nashua within 30 days of invoice date, failing which Nashua may summarily and without notice suspend or cancel supply of service and consumables until all outstanding amounts due to Nashua are paid.
- d. Provide access at any time during normal working hours to any authorised Nashua representative for any of the purposes of this agreement. Normal working hours are 8am to 4:30pm, Monday to Friday, excluding public holidays.
- e. Pay Nashua for services required outside normal working hours which may, at Nashua's sole discretion, be charged to the Customer in accordance with Nashua's current pricing schedules.
- f. Pay Nashua for any repairs or service required by the Customer due to misuse or negligence on the part of the Customer or its employees or persons who have access to the equipment.
- g. Where applicable supply Nashua (in a manner determined by Nashua from time to time) with a meter reading for each piece of equipment every month and/or when required for the purposes of this agreement.
- h. Comprehensively insure the equipment at its own cost against all risk including acts of God, power surges and lightning, and maintain such insurance policy for the duration of this contract.
- i. Keep the goods in its custody and under its control at the business premises/address where machine initially installed and shall notify Nashua of the removal thereof to other premises.
- j. Pay Nashua for the relocation of equipment in accordance with Nashua's current pricing schedules. Only Nashua personnel may relocate equipment.

3. Duration of Agreement

- a. This agreement shall commence on installation of the equipment and shall be for an initial period of 36 months and thereafter for an indefinite period subject to the right of the Customer or Nashua to terminate the agreement upon not less than 90 days written notice.
- b. Should the agreement be terminated before the completion of the initial period, then Nashua may, at its discretion, require the Customer to pay the Monthly Service Charge multiplied by the number of unexpired months.

4. Included Consumables (if applicable)

- a. Where toner or other consumables are included in the service charge, Nashua will supply the consumable in accordance with the manufacturers yield specifications as indicated on the attached specification sheet. Excess toner usage or additional consumables will be for the Customer's account in accordance with Nashua's current pricing schedules. The Customer will be required to supply an official purchase order.
- b. The Customer agrees that the empty cartridge shall remain the property of Nashua, and Nashua reserves the right to collect empty cartridges at its discretion.
- c. Consumables may be collected or delivery can be arranged. A fee will be levied for each delivery.

5. Software

- a. Software (operational and application software) related problems are not covered by this agreement and are subject to labour and travel charges for the Customer's account, in accordance with Nashua's current pricing schedules.
- b. Licensed Software packages in use must be available on site.
- c. Nashua will not be held responsible for any changes to the Customer's software application and platform.
- d. It is the Customer's responsibility to maintain proper backups at all times. Should the system fail, Nashua will not be held responsible for any lost data or recovery. Nashua cannot be held responsible for any losses, consequential or other, in the event of data loss due to backup program failure.

6. Equipment covered by this agreement

Model	MP5001
Serial Number	V 8002900141
Installation Date	08.07.2010
Opening Reading	18
Full Address at Place of Installation	BERGRIVIER MUN KERKSTR 13 PIKETBERG

7. Schedule of charges (All charges exclude VAT)

Monthly Service Charge: NA including — copies

Monthly Duty Cycle: Black: 50000 Colour: — NA

	Toner included in Service Charges? Y/N	Cost Per Image Within Duty Cycle	Cost Per Image Exceeding Duty Cycle
Black	Y	R0,044	R0,10
Colour	N		
Scanned Images	Not Applicable		

	Rate per hour
Software and network support per hour	R360.00
Helpdesk support	R250.00
RDS support (per incident)	R250.00

8. Meter Reading Contact Person (Email address mandatory)

Name	NIC SCHEEPERS
Telephone Number	022 - 913 1126
Email address	scheepersn@bergmun.org.za

Signed on behalf of NASHUA WESTERN CAPE

Signed on behalf of the CUSTOMER

Signature: [Signature]
 Name: Joe Malke
 Capacity: Adm Mngt
 Date: 27/6/2010

Signature: [Signature]
 Name: A. PEREIRA
 Capacity: SENIOR PEKENMEESTER
 Date: 3/6/10

BERGRIVIER
 - 3 JUN 2010
 MUNICIPALITY / MUNISIPALITEIT